

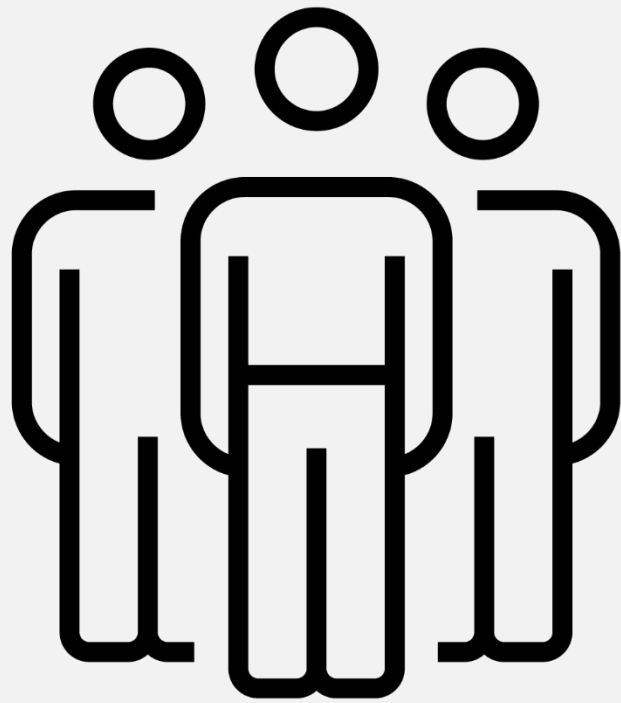


TOBB  
70  
YEARS

# Electronic TIR Guarantee

Issuance of  
eTIR  
Guarantee

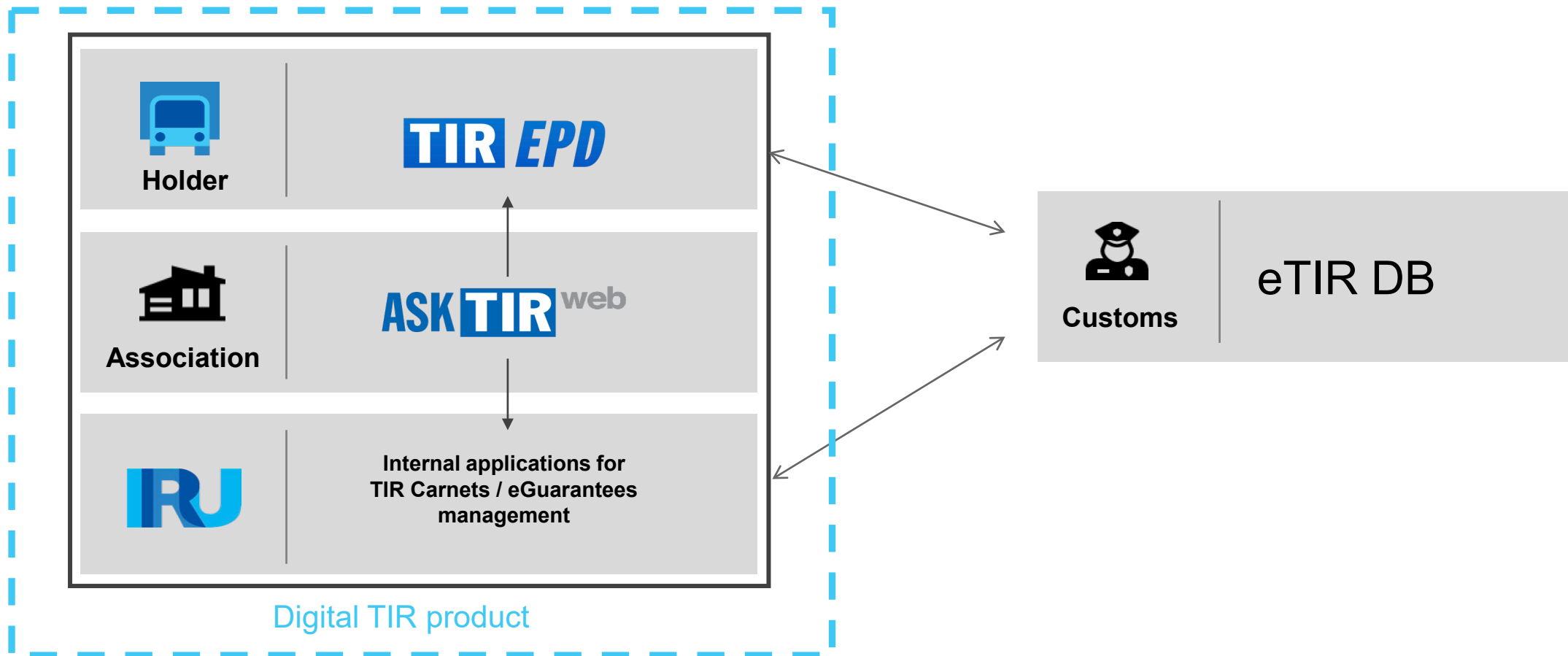




**Actors and  
IT tools**  
involved  
in the process  
and steps



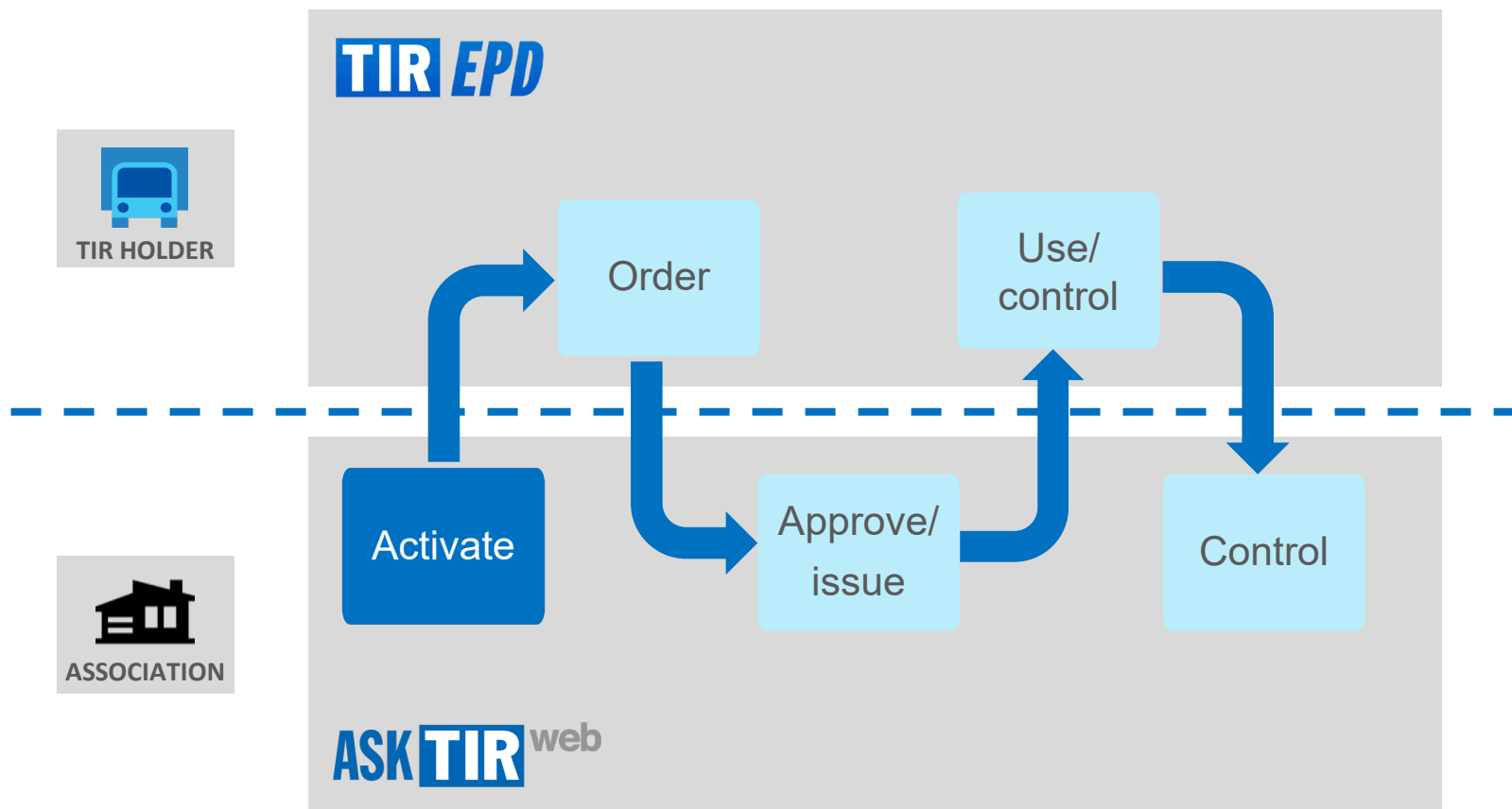
Actors and IT tools involved  
in the process and steps



Different actors are involved in the digital procedure related to the transport of goods under TIR, and relevant information is transmitted by/to those actors via IT tools developed for them by IRU.



Actors and IT tools involved  
in the process and steps



The procedure is composed of different steps which will be performed by the holder and by the association via their dedicated IT tools.



# Prerequisite



Prerequisite

The screenshot shows the TIR-EPD web application interface. At the top, there is a blue header with the 'TIR EPD' logo on the left, a language dropdown menu set to 'English' in the center, and a user profile icon on the right. Below the header is a banner image of a road winding through a green landscape. A navigation bar below the banner contains links: 'Home', 'Order', 'EPDs', 'Company info', and 'Admin'. The main content area is titled 'Welcome to IRU TIR-EPD'. It is divided into two columns. The left column is titled 'EPDs & customs replies' and contains a table with headers 'Carnet #', 'From', and 'Message'. The table is empty, and a message 'You don't have messages' is displayed in the center. Below the table is a blue button labeled '[See all messages]'. The right column is titled 'Current balance' and displays 'eGuarantees in stock 0', 'Quota 4958 remaining / 5000 total', and 'Status Admitted'. Below this, it shows 'EPD submission to Belarus 14' and a blue button labeled 'Purchase now'. At the bottom of the right column is a section titled 'Shortcuts' with three items: 'Create new EPD', 'View recent messages from customs', and 'Add a new Consignor / Consignee'. At the bottom of the main content area, there is a blue bar labeled 'TIR-EPD Alerts' with a feed icon.

If a Holder wishes to use e-guarantees, he should contact his National association.

Before he will be able to order e-guarantees, he shall sign the Annex to the Declaration of Engagement (eGuarantee Addendum) to enable his association to activate his rights.



Prerequisite

The screenshot displays the TIR-EPD application interface. At the top, there is a blue header with the 'TIR EPD' logo on the left, a language dropdown set to 'English' in the center, and a search icon on the right. Below the header is a banner image of a road winding through a green landscape, with the text 'HKSUSTUNULUSNAKLOJVVYATISLDTICLT DSTI' on the left and a circular logo on the right. A navigation bar below the banner contains links for 'Home', 'Order', 'EPDs', 'Company info', and 'Admin'. The 'Order' link is highlighted with a red box, and a red arrow points from it to the 'Product type selection' section on the right. On the left side of the interface, there is a 'Welcome' message and a table titled 'EPDs & customs replies' with columns for 'Carnet #', 'From', and 'Message'. The table is currently empty. On the right side, a progress bar shows four steps: '1 Product type', '2 Order details', '3 Payment', and '4 Confirmation'. Below the progress bar, the 'New order' section is visible, featuring the 'Product type selection' heading and three radio button options: 'Electronic TIR carnet (issued by Association)' (which is selected), 'Paper TIR carnet (issued by Association)', and 'Units for EPD submission (issued by IRU)'.

TIR EPD

English

HKSUSTUNULUSNAKLOJVVYATISLDTICLT DSTI

Home Order EPDs Company info Admin

New order

Search orders

EPDs & customs replies

Carnet #	From	Message
----------	------	---------

Home Order EPDs Company info Admin

1 Product type 2 Order details 3 Payment 4 Confirmation

New order

Product type selection

- ☒ Electronic TIR carnet (issued by Association)
- ☐ Paper TIR carnet (issued by Association)
- ☐ Units for EPD submission (issued by IRU)

Once the authorisation is granted the **e-Guarantee** can be ordered as a product available under the Order menu of the TIR-EPD application.



# Company situation






**TIR EPD**

English

HKSUSTUNULUSNAKLOJVYATISLDTICLTDSTI



HomeOrder ▾EPDs ▾Company info ▾Admin ▾?

Welcome to IRU TIR-EPD

**EPDs & customs replies**

Carnet #	From	Message
You don't have messages		

**Current balance**

**eGuarantees in stock** 0

**Quota** 4958 remaining / 5000 total

**Status** Admitted

EPD submission to Belarus14

**Purchase now**

**Shortcuts**

+ Create new EPD

Now that the Holder has access to e-guarantees, he can also check his company situation, including his guarantee quota, on the TIR-EPD application Home page (**Current balance**). This information will be updated with the final discharge of the TIR transport.



**Electronic  
guarantee  
information  
and request of a  
new one**




Electronic guarantee  
information and request of a  
new one

**TIR EPD**

English

HKSUSTUNULUSNAKLOJVYATISLDTICLTDSTI



[Home](#) [Order ▼](#) [EPDs ▼](#) [Company info ▼](#) [Admin ▼](#) [?](#)

New order

Search orders

### EPDs & customs replies

Carnet #	From	Message
You don't have messages		

### Current balance

**eGuarantees in stock** 0

**Quota** 4958 remaining / 5000 total

**Status** Admitted

---

EPD submission to Belarus 14

**Purchase now**

The Holder can obtain a new guarantee or view his orders, by clicking on **New order** or **Search orders**, respectively.



Electronic guarantee  
information and request of a  
new one

**TIR EPD** English

HKSUSTUNULUSNAKLOJVYATISLDTICLTDSTI

Home Order EPDs Company info Admin

New order  
Search orders

Home Order EPDs Company info Admin

1 Product type 2 Order details 3 Payment 4 Confirmation

**New order**

**Product type selection**

☒ Electronic TIR carnet (issued by Association)  
☐ Paper TIR carnet (issued by Association)  
☐ Units for EPD submission (issued by IRU)

Next >

**1<sup>st</sup> step Product type:** to order a new guarantee, The Holder has to click on **New Order** in the **Order** menu and then to select **Electronic TIR carnet**.



## Electronic guarantee information and request of a new one

**TIR EPD** English

HKSUSTUNULUSNAKLOJVVYATISLDTICLTDSIT

**Home** Order EPDs Company info Admin

Product type 2 Order details 3 Payment 4 Confirmation

New order

**Company details**  
eGuarantees in stock: 0 Quota: 4958 remaining / 5000 total

**Product selection**

Electronic TIR carnet 6-volet [a49eg]  
issued by Association

Electronic TIR carnet 14-volet [a49eg]  
issued by Association

Electronic TIR carnet 6-volet [a49eg]  
issued by Association  
Quantity: 3

Electronic TIR carnet 14-volet [a49eg]  
issued by Association  
Quantity: 2

**Order view**

Product	Quantity	Remove
Electronic TIR carnet 6-volet [a49eg]	3	
Electronic TIR carnet 14-volet [a49eg]	2	

**2<sup>nd</sup> step Order details:** the situation related to the Holder company is available in the **Company details**. In the **Product selection**, the Holder needs to add the quantity of guarantees. The **Order view** displays then the total ordered quantity. In the **Additional information**, he can add more information to the order by using the field dedicated to **Comments**. The office he is ordering the guarantees from must be selected in the **Office** available list. Once the fields are filled in, click on **Next** button.

**Additional information**

Comments

Office \* İĞDIR TİCARET VE SANAYİ ODASI

Turkish TAX ID 4540511306

Turkish TAX office \* igdir

Acente PLH Güneşli HQ

Acente PLH Erenköy

Acente PLH Muratbey

Acente PLH Bursa

Acente PLH İzmir

**Delivery method**  
After acceptance by your Association, the electronic Transit Guarantee will be available for use in TIR-EPD.

< Previous Next >





Electronic guarantee  
information and request of a  
new one

**TIR EPD**

English

The logo of the Union of Chambers and Community Economists of Turkey (TOBB) is located in the top right corner of the banner. It is a circular emblem with a red, yellow, and blue design and the text "THE UNION OF CHAMBERS AND COMMUNITY ECONOMISTS OF TURKEY" and "TOBB".

HKSUSTUNULUSNAKLOJVYATISLDTICLTDSTI

[Home](#) [Order](#) [EPDs](#) [Company info](#) [Admin](#)

## Payment result

The order has been placed. The payment status will be updated by your association when they will have received your payment. For any question, we invite you to contact your association.

**4<sup>th</sup> step Confirmation:** after the payment has been executed, the Holder is prompted by the confirmation that the order has been placed.



Electronic guarantee  
information and request of a  
new one

**TIR EPD**English

HKSUSTUNULUSNAKLOJVYATISLDTICLTDSTI

[Home](#) [Order](#) [EPDs](#) [Company info](#) [Admin](#)

Search

New order

**Search orders**

Product types

Transit Guarantee

Means of payment

From

22/6/2022

To

Clear

Filter

New Order

Order ID	Date	Status	Amount	Means of payment	Actions
EPDETG-00102836	22/06/2022	Pending		Credit card	<div></div> <div>Cancel order</div>

- 3 Electronic TIR carnet 6-volet [a49eg]
- 2 Electronic TIR carnet 14-volet [a49eg]

The order details is then available in the **Search orders**. By clicking on the **Order ID**, the type and quantity of electronic TIR carnet is then displayed. A pending order can be cancelled and refund requested to the National Association.



Electronic guarantee  
information and request of a  
new one

TIR EPD

English

HKSUSTUNULUSNAKLOJVYATISLDTICLTDSTI

Home

Order

EPDs

Company info

Admin

Search orders

Status

Approved

Product types

Transit Guarantee

Means of payment

From

22/6/2022

To

Clear

Filter

New Order

Order ID	Date	Status	Amount	Means of payment	Actions
EPDETG-00102836	22/06/2022	Approved		Credit card	
<div><div>Payment date</div><div>22/06/2022</div></div> <div><div>Payment reference</div><div>519416</div></div> <div><div>• 2 Electronic TIR carnet 14-volet [a49eg]</div><div>◦ XF96000343 (Expiry date: 20/10/2022)</div><div>◦ RX96000344 (Expiry date: 20/10/2022)</div><div>• 3 Electronic TIR carnet 6-volet [a49eg]</div><div>◦ UX96000345 (Expiry date: 20/10/2022)</div><div>◦ XX96000346 (Expiry date: 20/10/2022)</div><div>◦ AX96000347 (Expiry date: 20/10/2022)</div></div>					

The National association processes the order. If no issues identified, the order is validated, the electronic TIR guarantees issued and the status of the order is changed from **Pending** to **Approved**. This status change will be confirmed by a notification email. The details are available in the **Search orders**.






# ASKTIRweb









Approve electronic guarantee

**ASKTIR**web



Developer At TOBB (IGDIR) | EN TR | Orders pending: 1

 Order list



**Order list**  
eGuarantee list

Export to ExcelExport to CSV

Order  Status Pending  Haulier   
Date Today  Payment Select   
Delivery type Select   

FilterReset

Results : 1

ID	Date & Time	Status	Haulier	Requested by	Total	P. status	Payment type	Payment ref.
111023	22/06/2022 11:19:18	Pending	2425 - H.K.S. ÜSTÜN ULUS	tr_h2425admin	5	Settled	Credit Card	519416

Page 1 of 1

20

1 - 1 of 1

The National Association receives the order placed by the Holder in TIR-EPD. Only the office selected in the order can process it. The quantity of **Orders pending** is available in the banner. The order is available in the **Order list**. The ASKTIRweb user has to click on the Order **ID** in the result grid in order to display the details.



Approve electronic guarantee

ASKTIRweb

Developer At TOBB (IGDIR) | EN TR | Orders pending: 1

Order list Order (111023)

### Order details (111023)

**Approve** **Reject**

#### Order summary

<b>Order</b> 111023	<b>Date</b> 22/06/2022	<b>Status</b> Pending
EPDETG-00102836	<b>Requested by</b> tr_h2425admin	<b>Issued</b>
<b>Haulier</b> 2425 - H.K.S. ÜSTÜN Ulus. Nak. Loj. ve Yat İşl. Dış Tic. Ltd. Şti.	<b>eGuarantees</b> 2 at Holder	<b>Carnets</b> 40 in circulation
<b>Quota</b> 4958 remaining   5000 total	<b>Payment type</b> Credit Card	<b>Payment ref.</b> 519416
<b>Delivery type</b> eGuarantee	<b>Payment status</b> Settled	
	<b>Office</b> IGDIR	

Order details: 2 type(s) / 5 item(s)

Type	Requested	Approved
eG. Art.49 6	3	
eG. Art.49 14	2	

Comments

Add

Status history

Status	By	Date & Time
--------	----	-------------

#### Approve Order #111023

**Created / modified by** Developer At TOBB

**Last modified** 22/06/2022

**\* Max validity** 120 (1-120)

**Comments** Approval 22/06/2022


**Approve** **Cancel**


The relevant office of the National Association approves the order.






Approve electronic guarantee









**ASKTIR**web



Developer At TOBB (IGDIR) | EN TR | 

Orders pending: 0

 Order list  Order (111023) 

**Order details (111023)**

**Order summary**

<b>Order</b> 111023 EPDETG-00102836	<b>Date</b> 22/06/2022	<b>Status</b> Accepted
<b>Haulier</b> 2425 - H.K.S. ÜSTÜN Ulus. Nak. Loj. ve Yat İşl. Dış Tic. Ltd. Şti.	<b>Requested by</b> tr_h2425admin	<b>Issued</b> 22/06/2022
<b>Quota</b> 4953 remaining   5000 total	<b>eGuarantees</b> 7 at Holder	<b>Carnets</b> 40 in circulation
<b>Delivery type</b> eGuarantee	<b>Payment type</b> Credit Card	<b>Payment ref.</b> 519416
	<b>Payment status</b> Settled	
	<b>Office</b> IGDİR	

**Order details: 2 type(s) / 5 item(s)**

Type	Requested	Approved
eG. Art.49 6	3	3
eG. Art.49 14	2	2

**Comments**

Approval 22/06/2022

Add

**Status history**

The relevant office of the National Association approves the order. The remaining quota is updated and the issue date is displayed with an hyperlink allowing the user to open the Issue note.



Approve electronic guarantee

**ASKTIR**web

Developer At TOBB (IGDIR) | EN TR | Orders pending: 0

Order list | Order (111023) | 28401692

Issue note 28401692

Print Close

**Issue Carnet**

**Haulier** 2425 - H.K.S. ÜSTÜN Ulus. Nak. Loj. ve Yat İşl. Dış Tic. Ltd. Şti.

**Status** Readmitted

**Contact** tr\_h2425admin (https://tirepd.iru.org/)

**Issued by** Developer At TOBB

**Issue date** 22/06/2022

**Total issued** 5

**Order** 111023

**Issuing Association** 42 - TOBB (IGDIR)

**Issue method** eGuarantee

**Carnets issued**

Carnet	Type	Pages	Issued	Expires	Total
XF 96 000 343 - RX 96 000 344	eG. Art.49 14	14	22/06/2022	20/10/2022	2
UX 96 000 345 - AX 96 000 347	eG. Art.49 6	6	22/06/2022	20/10/2022	3

Print Close


The Issue note displays the ranges of issued electronic guarantees.






Approve electronic guarantee


**ASKTIR**web




Developer At TOBB (IGDIR) | EN TR | ✕



Orders pending: 0


 eGuarantee list ✕




eGuarantee list

Export to Excel


Export to CSV





Order list




eGuarantee list









Haulier TUR/042/  Status 13 selected option(s) ▼

Issue #

Issue date Today ▼ Order

Filter

Reset

Results : 5

eGuarantee #	Type	Status	Haulier	Issue date	Validity date	Order
AX 96 000 347	eG. Art.49 6	Issued	TUR/042/2425	22/06/2022	20/10/2022	111023
XX 96 000 346	eG. Art.49 6	Issued	TUR/042/2425	22/06/2022	20/10/2022	111023
UX 96 000 345	eG. Art.49 6	Issued	TUR/042/2425	22/06/2022	20/10/2022	111023
RX 96 000 344	eG. Art.49 14	Issued	TUR/042/2425	22/06/2022	20/10/2022	111023
XF 96 000 343	eG. Art.49 14	Issued	TUR/042/2425	22/06/2022	20/10/2022	111023

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1 - 5 of 5

By using the filters of the **eGuarantee list**, the user gets the issued eGuarantee numbers.



Issue electronic guarantee without Holder's order

ASKTIR web

Developer At TOBB (IGDIR) | EN TR | Orders pending: 0

Issue eGuarantees



### Issue eGuarantees

Submit Cancel

#### Haulier information

\* Haulier 2425  
TUR/042/2425 - H.K.S. ÜSTÜN Ulus. Nak. Loj. ve Yat İşl. Dış Tic. Ltd. Şti.

#### Issuance information

\* Issue method eGuarantee

#### Order information

\* Date 22/06/2022 Reference

* # Carnets	eG. Art.49 6	eG. Art.49 14	Total
	0	0	0

### Issue eGuarantees

Submit Cancel

#### Haulier information

Name 2425 - H.K.S. ÜSTÜN Ulus. Nak. Loj. ve Yat İşl. Dış Tic. Ltd. Şti.  
Status ☒ Readmitted Licence # 322472 expires 27/05/2023 (339 days)  
Quota 4958 remaining | 5000 total Carnets 42 in circulation | 0 overdue  
eGuarantees 0 in circulation

Exclusion Art.38 0

#### Issuance information

\* Issue method eGuarantee

#### Order information

\* Date 22/06/2022 Reference

* # Carnets	eG. Art.49 6	eG. Art.49 14	Total
	3	2	5

The National Association may issue electronic guarantees, even if the Holder has not placed an order in TIR-EPD. The user has to select the Holder in **Haulier information** and complete the **Order information**.




Issue electronic guarantee without Holder's order


**ASKTIR**web









Developer At TOBB (IGDIR) | EN TR | ✕



Orders pending: 0

 28401692 ✕

Issue note 28401692 Print Close

Issue Carnet

**Haulier** 2425 - H.K.S. ÜSTÜN Ulus. Nak. Loj. ve Yat İşl. Dış Tic. Ltd. Şti.

**Status**  Readmitted

**Contact**

**Issued by** Developer At TOBB

**Issue date** 22/06/2022

**Total issued** 5

**Order**

**Issuing Association** 42 - TOBB (IGDIR)

**Issue method** eGuarantee

Carnets issued

Carnet	Type	Pages	Issued	Expires	Total
XF 96 000 343 - RX 96 000 344	eG. Art.49 14	14	22/06/2022	20/10/2022	2
UX 96 000 345 - AX 96 000 347	eG. Art.49 6	6	22/06/2022	20/10/2022	3

Print Close

When the user submits the eGuarantee order, an Issue note is generated with the eGuarantees numbers. They are then available in the Carnet list and in the eGuarantee list.






# Customs messages



Customs messages

**TIR EPD**English

HKSUSTUNULUSNAKLOJVYATISLDTICLT DSTI



HomeOrder **EPDs**Company infoAdmin

**EPDs**

Search Messages:  From: 23/06/2022 To: dd/mm/yyyy Clear Filter

Show: All Type: All

Carnet #	Date	Final Destination	Vehicle #	Packages / Weight
XF96000343	23/06/2022	Iran	1104I48	1 000 / 1 000 kg.

**EPDs**

Attached documents

From	To	EPD Status	Reference #	Release for transit	Exit / Transit terminated	Discharge
TR - GAZIANTEP / GAZIANTEP GUMRUK MUDURLUGU	TR - AGRI / GURBULAK GUMRUK MUDURLUGU	Customs discharged your transit operation	jlmtestTUR02820220 623	✓	✓	✓
IR - Bazargan	IR - West Tehran	Customs discharged your transit operation	jlmtestIRN02820220 623	✓	✓	✓

The TIR IT tools allows to track and trace the transport operations, by displaying corresponding information for each step along the itinerary. When an update regarding the use of an e-Guarantee is updated, Issuing association and Transport operator can see the updated information



THANK YOU.....

*On behalf of TIR GUARANTEE CHAIN;*

Ahmet KARAKAŞ

[ahmet.karakas@tobb.org.tr](mailto:ahmet.karakas@tobb.org.tr)

NATIONAL TIR ISSUEING & GUARANTEEING ASSOCIATION OF  
TURKIYE - TOBB

TRANSPORT AND LOGISTICS SYSTEMS DEPARTMENT  
TIR OPERATIONS DIVISION