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### General Overview of Social Problems

### Disinformation and lack of awareness of the project

- False information spread mostly on social media (trolls, bots, etc.);
- Lack of awareness regarding benefits of the project;
- Scamming and false/underdeveloped projects, resulting in general distrust

### "Not in my backyard" approach to project development

- Opposition to all projects regardless of benefits;
- Reluctance to change.

#### Unwilling to spend own funds

- Dependance of government grants and subsidies;
- Reluctance to provide funding even during co-financing schemes.

### Lack of professional understanding regarding projects

• Lack of expertise and knowledge from the general public;

## Case example – Lack of Interest

Investment project "Expansion of sustainable energy use"

Construction (reconstruction) of 35 boiler plants of housing and communal services organizations with the use of wood fuel

Thermal modernization of 249 apartment buildings with the involvement of funds from the population

# Effect of Disinformation of Projects

88 projects suspended in total

62% of projects were suspended due to social protests

4 billion USD and 20000 jobs lost

Claims range from calls to reevaluate the project to exaggerated claim of "mass destruction"



## Disinformation – Case Example

- Nigoza WPP in Kaspi Municipality Installed capacity 50 MW, projected generation – 232 mln.kwh;
- Construction of Wind PP was temporarily suspended, due to a risk of affecting Egyptian Vultures, which nested in 300 m from the PP;
- In reality, the closest nest of Vultures is 2-3 km from the WPP, and the height of the turbine (180 m) is insufficient to interfere with flight patterns (at 200-300 m).

## Combating Disinformation



Identify the source Determining the origin of the source



Determining the aims and grounds of the disseminator.



Concentrated and specific public responses to separate sources of disinformation.



Disclosure of the disseminator, his motives and goals



Sharing experiences, creating a database of disinformation sources

### Ways to Resolve Communication Issues



Opening communication channels between the population and organizations



Improve public awareness of the projects (social media, advertisement, the media, etc.)



Publicize the project necessity in order to increase public involvement



Ensure access to information about project financing, including through the media and meetings



Define qualified specialists who will work with the population

## Opportunities for Establishing Communication

Use of Internet space
(creating specially
designed sites, advertising
access to the project on
Facebook and other
popular social networks);

Use of public spaces for the organization of discussions (administrative centers, city halls, public schools, libraries, etc.)

Creating virtual and physical spaces for the expression of thought, with the prospect of further sorting and discussing them.

Optimization of processes and creation of a standard review mechanism, which is completed by mutual agreement.

Develop a strategy to combat disinformation

Creating focus groups working on individual is sues



Thank You for Your Attention!

