

1st Session

Group of Experts on International Railway Passenger Hubs



Introduction to the Group of Experts on International Railway Passenger Hubs

Agenda item 6: Technical and Service parameters

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Requirement from the terms of reference



- A. Identify the technical and service parameters necessary for the definition of an "International railway passenger hub or hubs";
 - Focus on customer requirements to facilitate the use of railways for international travel, especially encouraging a shift from aviation.

What are we trying to identify?

Technical and Service parameters Key inputs



What is needed?

"Provide departing and arriving passengers with an environment that facilitates accessibility to the railways for international travel."

How can this be done?

Identifying key station attributes that make the use of stations:

- Easily accessible
- Safe/Secure
- Service levels
- Attractive to use

Technical and Service parameters

Initial proposals on station attributes (1)



- Easily accessible:
 - Appropriate and clear signage throughout the station (inside and outside)
 - Information point(s)
 - Assistance for people with reduced mobility
 - Simple connections between international/national/regional services
 - Others
- Safe and Secure
 - Security cameras
 - Security staff
 - Others



Technical and Service parameters

Initial proposals on station attributes (2)



Service levels:

- Ticket booths / machines
- Climate controlled waiting rooms
- Toilet and related facilities
- (sufficient international services)
- Interchange with other modes of transport (public transport/taxis/etc.)
- Others

Attractiveness for the user

- Clean and well-lit areas
- Others



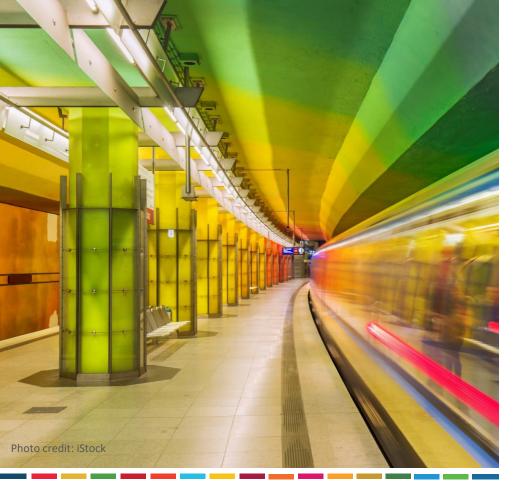
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Other aspects



- A. As per the AGC, contracting parties would commit work towards the achievement of these parameters. The AGC does not have deadlines;
- B. Should there be two or more levels of international passenger railway hubs? (Where a subset of the parameters are applied);
- C. How to update and amend the list of parameters over time (if at all).





Experts to discuss these and other alternatives

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