Summary of Papers

- Post-Covid: sustaining organisational and product innovation in NSOs - Innovation in NSOs organization and working arrangements

- June 2021

Paper contributions

Australia

Lithuania

Norway

Finland

Mexico

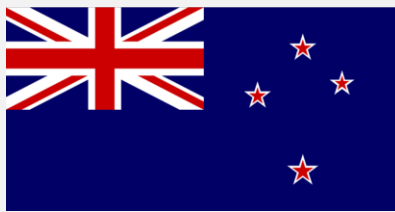Poland

Germany

New Zealand

Thank you

Questions the papers responded to

1. *What were the key organisational enablers that allowed NSOs to react quickly to crisis and how to maintain this agility?*

2. *What obstacles and challenges have become evident in NSO efforts to remain resilient, agile and responsive? How were staff kept motivated under conditions of teleworking, an uncertain future, and in some cases reduced budgets?*

3. *Which innovations were introduced (e.g. new partnerships, sub-contracting, data sources, new ways of conducting surveys); what innovation has been most successful?*

Overview of common themes
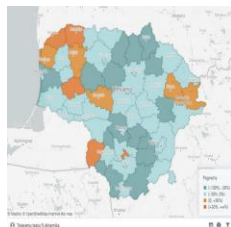
 the health, safety and wellbeing of staff

 sustain production of official statistics

 the ability of the statistical organisations to innovate across their organisation

 innovation in the areas of data collection, methods, concepts

 new statistical products and data services

 engagement of data users in prioritisation of the statistical programme

 the establishment of new partnerships

Sources: The Treasury, Stats NZ, Reserve Bank of New Zealand and various

Questions - key take outs

Q1 - key organisational enablers

- Finland and Australia provision of datalab or research access services as key enablers.
- Australia, Norway and Germany all highlighted the health, safety and wellbeing of their people

Q2 – obstacles, challenges and staff motivation

- Lithuania and Finland highlighted emerging challenges associated with the legal environment
- Norway explored the key role Managers play in the ongoing motivation of staff

Q3 – innovations and success

- Mexico articulated the success of their alternative data collection mechanisms and have stated their intent to retain.
- New Zealand outlined their use of flexibility in data quality

Closing and Thank You