



# WATER AND HEALTH PROTOCOL

4<sup>th</sup> meeting of the Expert Group on  
Equitable Access to Water and Sanitation

**ERSAR**

ENTIDADE REGULADORA  
DOS SERVIÇOS DE ÁGUAS E RESÍDUOS

THE WATER AND WASTE SERVICES  
REGULATION AUTHORITY

Helena Costa

Budapest, 13-14 September 2017

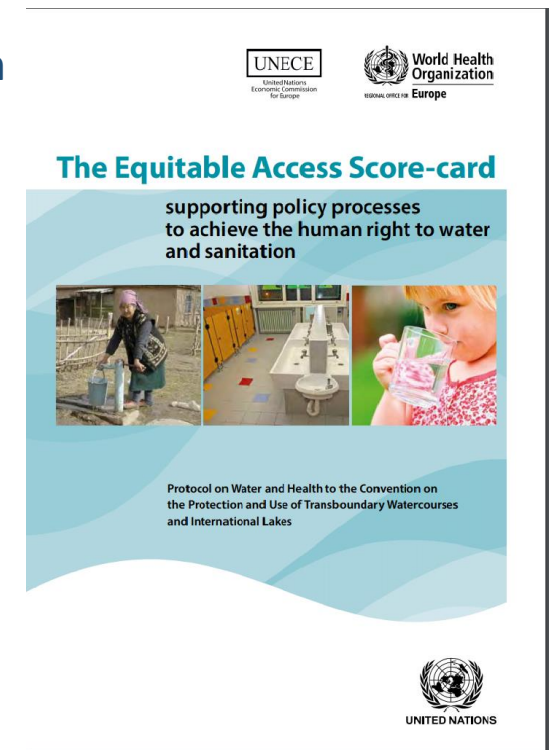
# Impacts of the equitable access self-assessments

## Portugal – Pilot project

Assessing progress in achieving equitable access to water and sanitation  
September 2012 – April 2013

### Benefits

- Assessment of information gaps
- Revision of the strategic plan
- Affordability issues and tariffs
- Contribution to improvement in law and legislation



# Related developments

- Contributing in the elaboration of the IWA manual (2016)
- Portuguese version to be published in 2017
- A broad divulgation of the manual is predicted along with the implementation of good practices ensuring the human right to water and sanitation, including equitable access

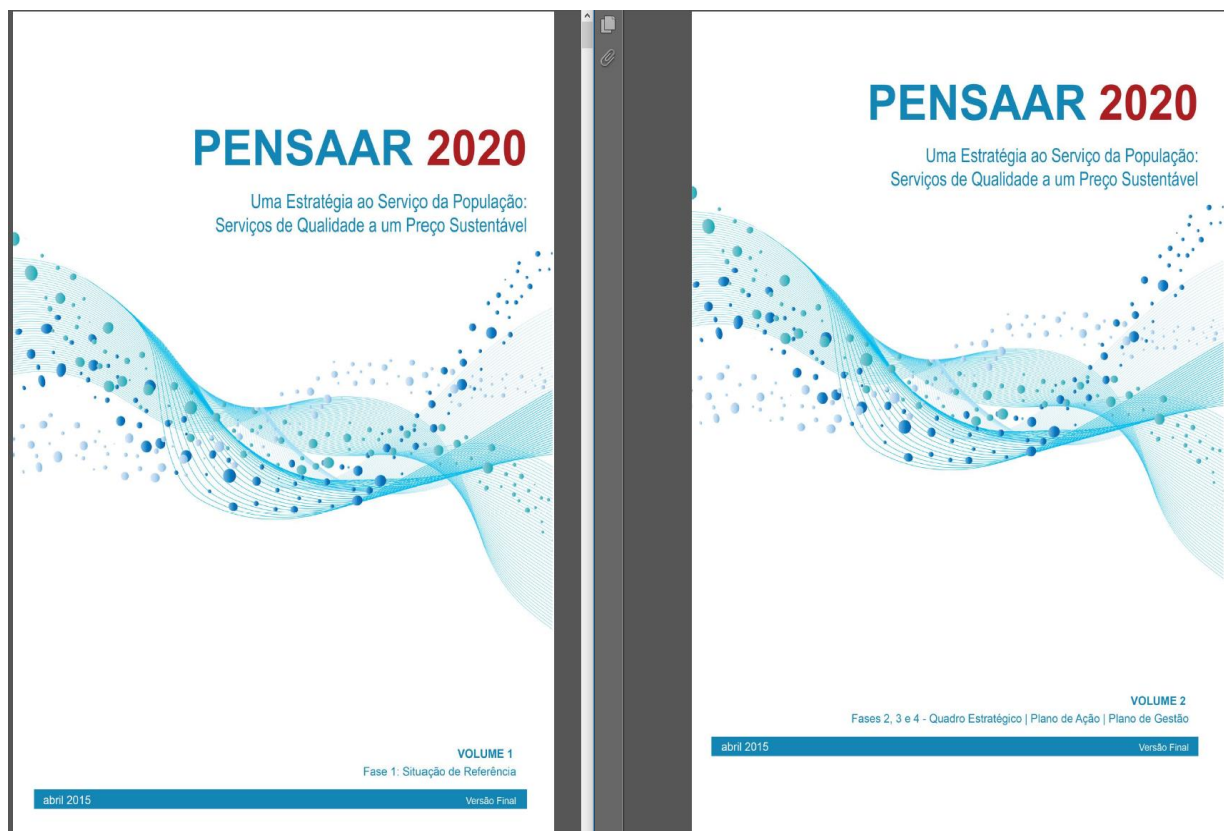


Manual of the Human Rights  
to Safe Drinking Water and  
Sanitation for Practitioners

Lead Author: Robert Bos  
Contributing Authors: David Alves, Carolina Latorre,  
Neil Macleod, Gérard Payen, Virginia Roaf & Michael Rouse



# Related developments



## "PENSAAR 2020 - A new strategy for the water supply and sanitation"

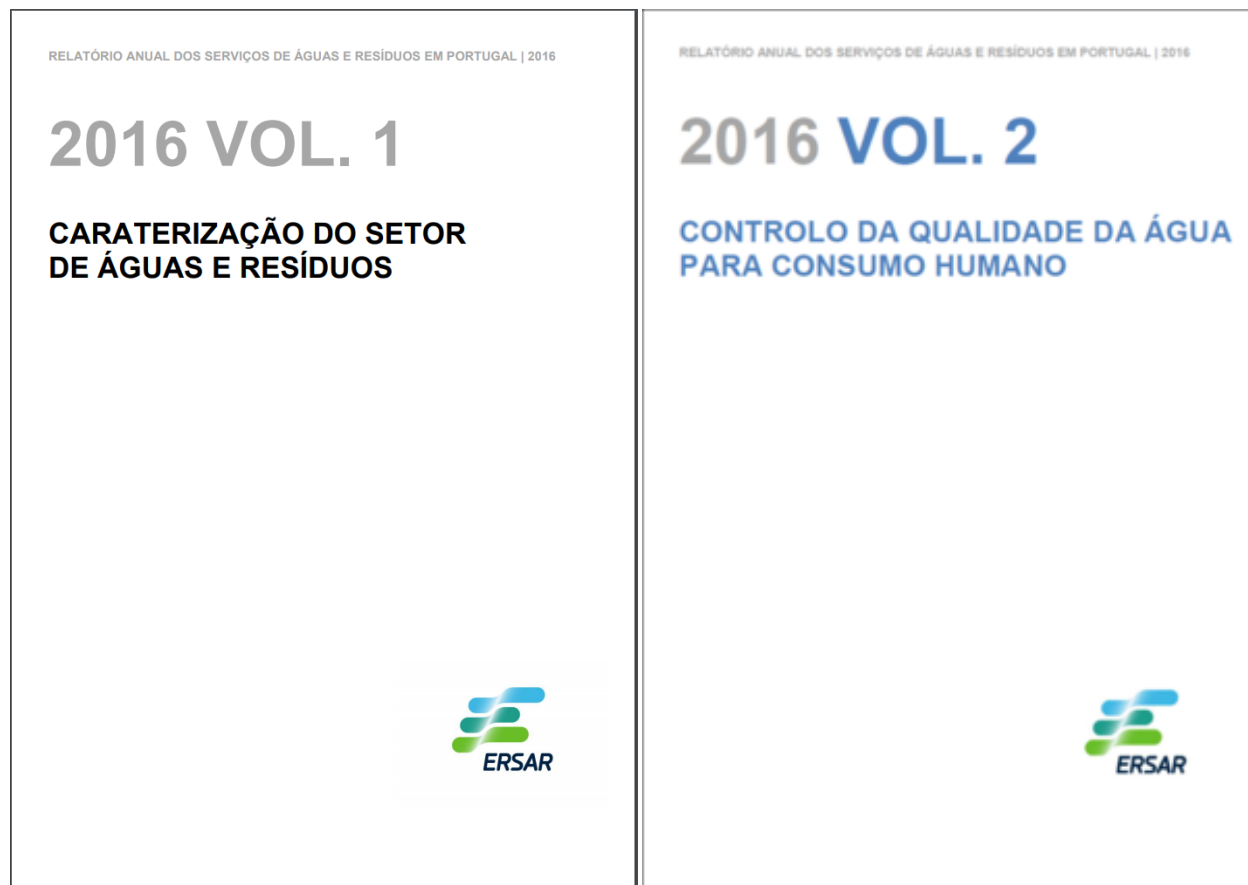
**19 operational goals, five Axes:**

- Axis 1** – Protection of the environment and improvement of water sources quality;
- Axis 2** – Improvement on the quality of services;
- Axis 3** – Optimization and efficient management of resources;
- Axis 4** – Socio economic and financial sustainability and
- Axis 5** – Basic and transversal conditions.

# Related developments

## RASARP – Annual report for the water, sanitation and waste services

- Set of Indicators including "affordability indicator" for each operator, which compares the charge each consumer pays per year with his annual disposable income



## Affordability

- At the moment it is in discussion in the Parliament a proposal for a new Decree-Law to establish the conditions to apply for the Social tariffs – assurance of automatic access to the social tariff
- New regulation on the water tariff is being prepared, with mandatory rules for the general and social tariffs



**ERSAR**

ENTIDADE REGULADORA  
DOS SERVIÇOS DE ÁGUAS E RESÍDUOS

*THE WATER AND WASTE SERVICES  
REGULATION AUTHORITY*

Thank you