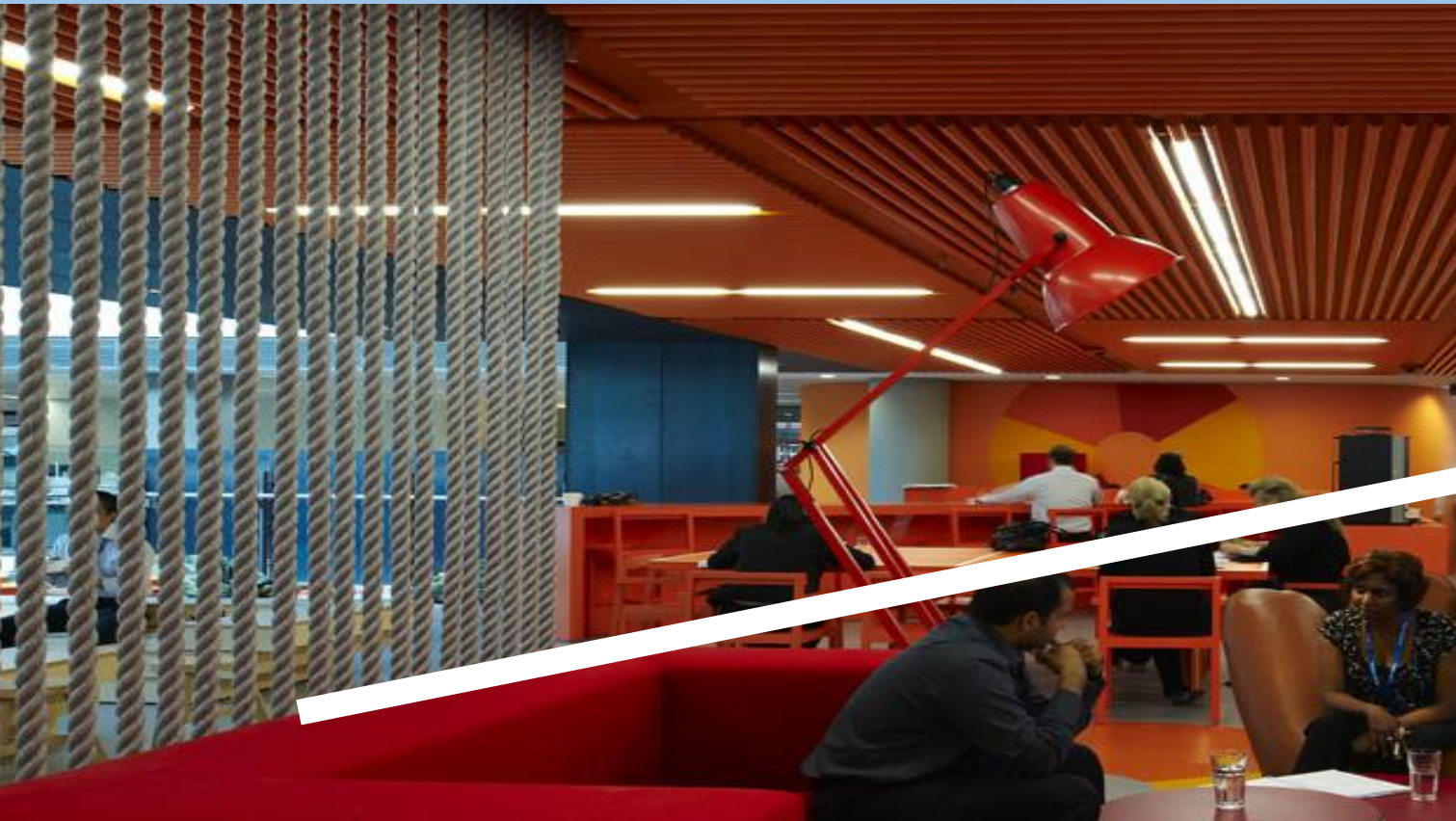


TOS PPP (Sixth Session) Presentation - How PPPs can Transform the Palais des Nations

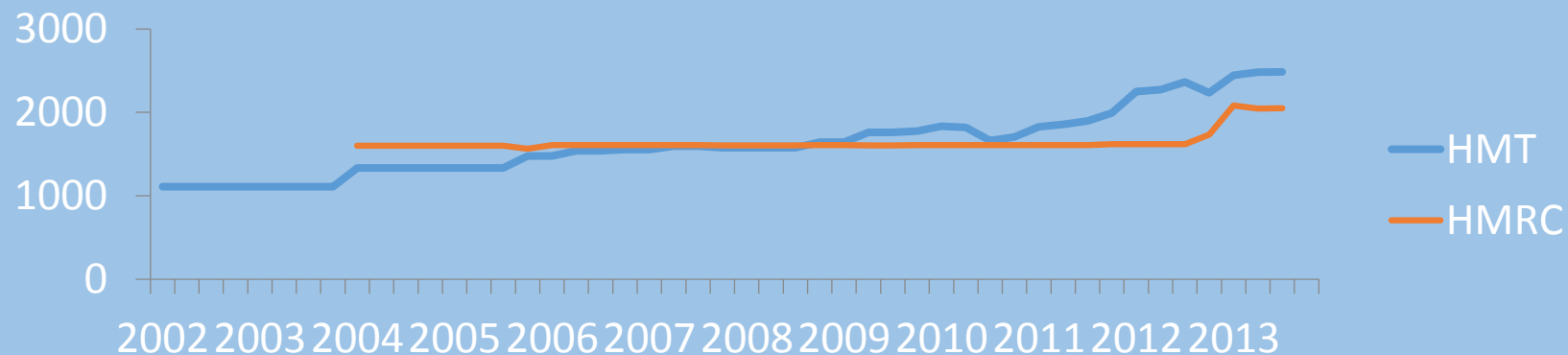
The experience of the UK Treasury Projects



The Treasury Projects have been operational now for over 10 years, the impression of a drab, unwelcoming building with poor support services and with a belief that maintenance and infrastructure improvements could be delayed until it was unavoidable is long in the past.

The two Projects have transformed the 100 year old building in Whitehall into a modern robust and resilient facility. It now has several government departments in residence with a building occupancy approaching 4,500 and with monthly business visitors of over 12,000.

Increased Occupancy



Expressions – The way the building looks inside, outside and how it operates creates an image of the organisation and set values

- It allows easy interaction between colleagues and other departments.
- It is vibrant, resilient, environmentally robust and easily accessibility for individuals with disabilities, etc.
- It is in in-touch and forward looking.
- Service Levels are set and accountable.
- It is understated, fit for purpose and flexible enough to evolve
- It attracts and develop quality and diverse individuals.

Creation of non-territorial shared environment where people work in setting most suitable to activity

EFFICIENCY - Establish and continuously achieve gains by positive collaboration between all Project Parties

- There is a senior single point of contact for the Private and Public sector with strong focus for realising the project strategies.
- We have execute rigorous market testing of support services.
- Conduct transparent condition based audits of the facility with monthly performance monitoring of response and delivery.
- Optimise asset and usage of the facility.
- Control and agreed procedures for and all aspect of the projects
- Responsible for sufficient resources, training and development

Flexible / open
plan environments
with central
services and
engineering
infrastructure

EFFECTIVENESS - Started with a strong focus on the facility, the environment and the work itself of the organisations

- Understand in depth what people do, how they do it and how they need to interact with each other.
- Became well versed of the asset and how it had to be sympathetically moulded to include supporting modern technologies and engineering services.
- End products were the results from numerous pilot schemes providing useful evidence and guidance.
- Flexible in provision that can stand up to change and churn as the organisations and working technologies evolve.
- Continuously evaluate, obtain feedback and respond

Provision of communal spaces, breakout areas,, reclaimed areas, touch down spaces.

In Summary: Key factors for aiding a successful renovation of the Palais des Nations

- Have in place well structured contractual agreements (financial, construction and services, etc.).
- Ensure comprehensive due diligence and governance before and after financial close.
- Allow design team and specialist to be creative and innovative with access to end users task groups for operational input.
- Engage skilled capacity and capability for management and reviews.
- Have in placed well thought out logistics and business continuity plans.
- Focus on services (including contractual cost reviews) and not just on the building.
- Have a concise and finely tuned monitoring and performance mechanism.



Thank you
Questions &
Answers

