



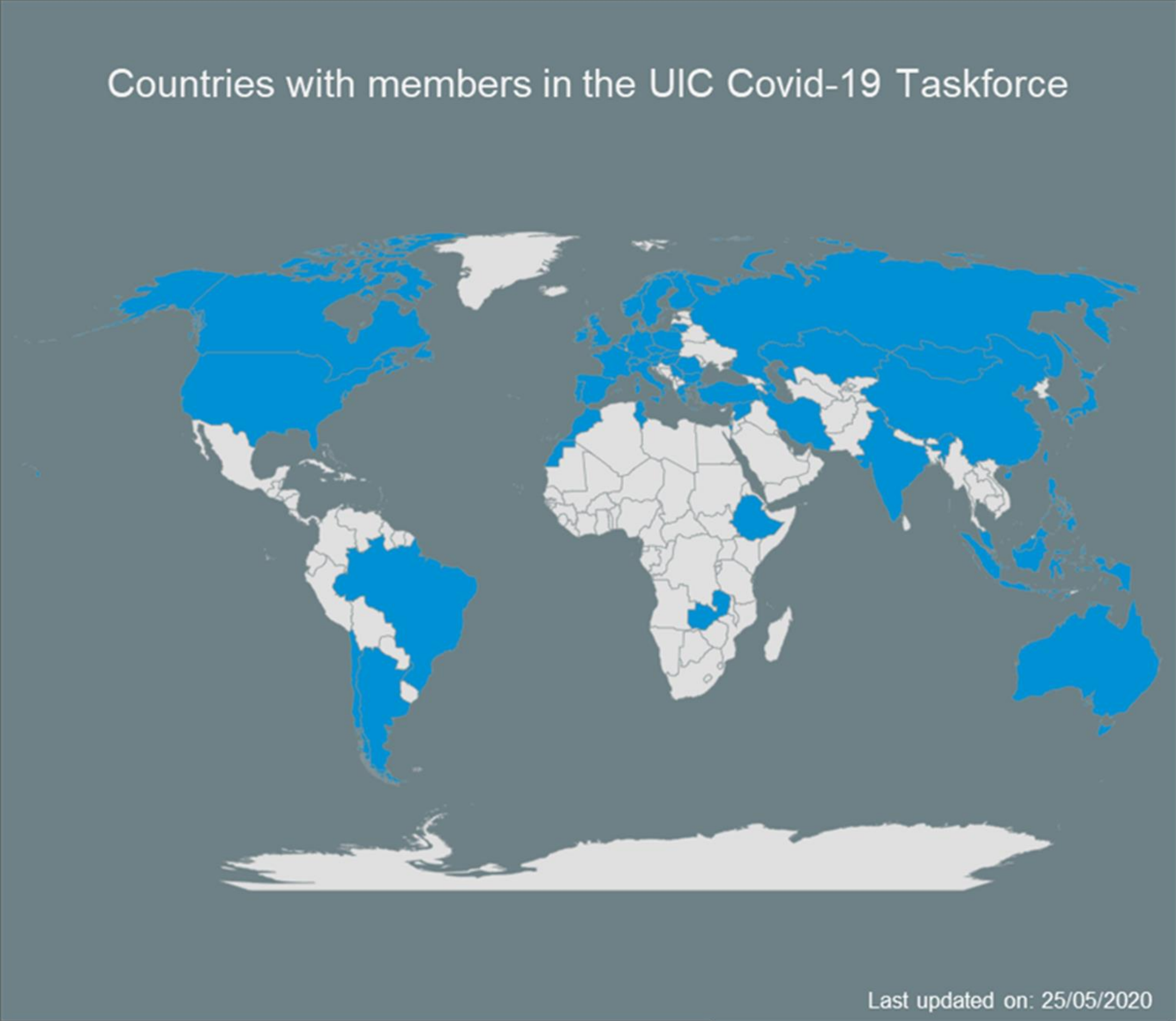
INTERNATIONAL UNION
OF RAILWAYS

RESPONSES TO THE COVID-19 CRISIS

Preparatory meeting to 33rd Session of the UNECE
Working Party on Transport
Trends and Economics (WP.5)

Snejana Markovic Chénais
Chargée de mission Economie

Countries with members of the UIC Covid19 Task Force



COVID-19

CORONAVIRUS: UIC WORKS ON PROVIDING ITS MEMBERS AND PARTNERS WITH CONCRETE MEASURES

[COVID-19 TASK FORCE GROUP ON LINKEDIN](#)



[GUIDANCE FOR RAILWAY STAKEHOLDERS](#)



[POTENTIAL MEASURES TO RESTORE CONFIDENCE IN RAIL TRAVEL FOLLOWING THE COVID-19 PANDEMIC](#)



[RAILSILIENCE - HOW THE RAIL SECTOR FOUGHT COVID-19 DURING LOCKDOWNS](#)



[AUDIOVISUAL MATERIAL](#)



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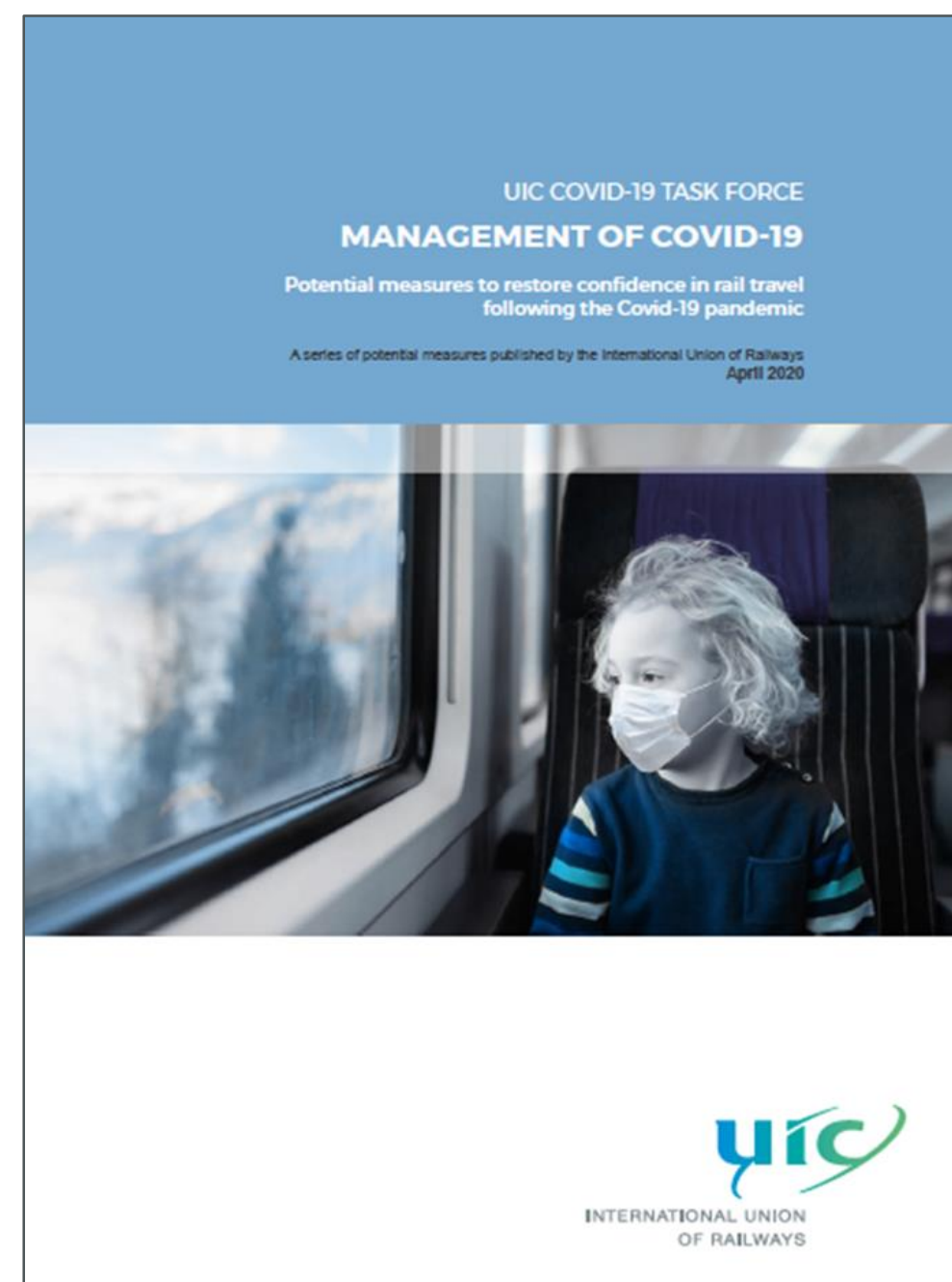
[LATEST ENEWS ARTICLES](#)



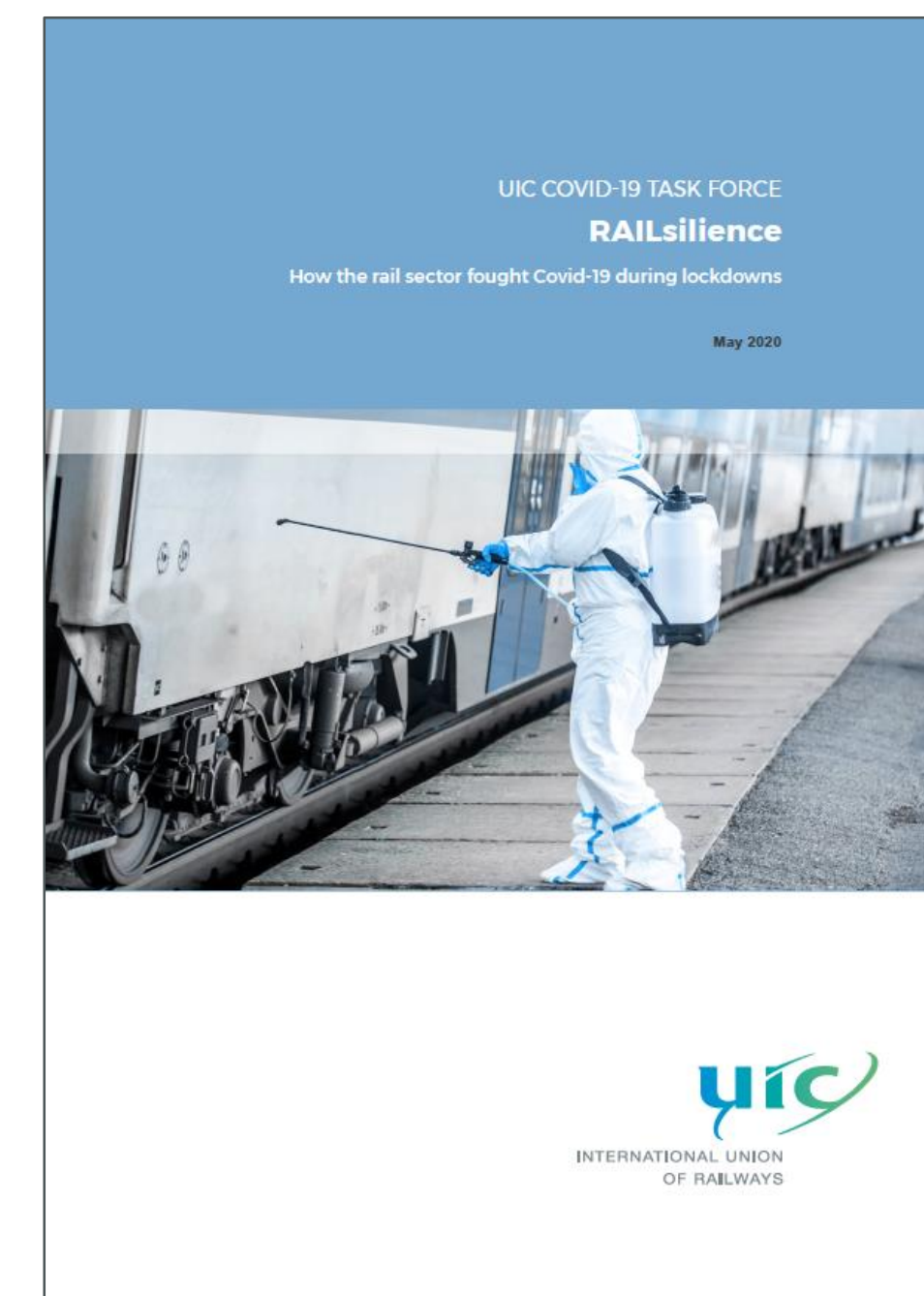
Management of Covid-19 : guidances published



A series of potential measures (March 2020)



Potential measures to restore confidence in rail travel following the COVID-19 pandemic (April 2020)



RAILsilence - How the rail sector fought Covid-19 during lockdown? (May 2020)

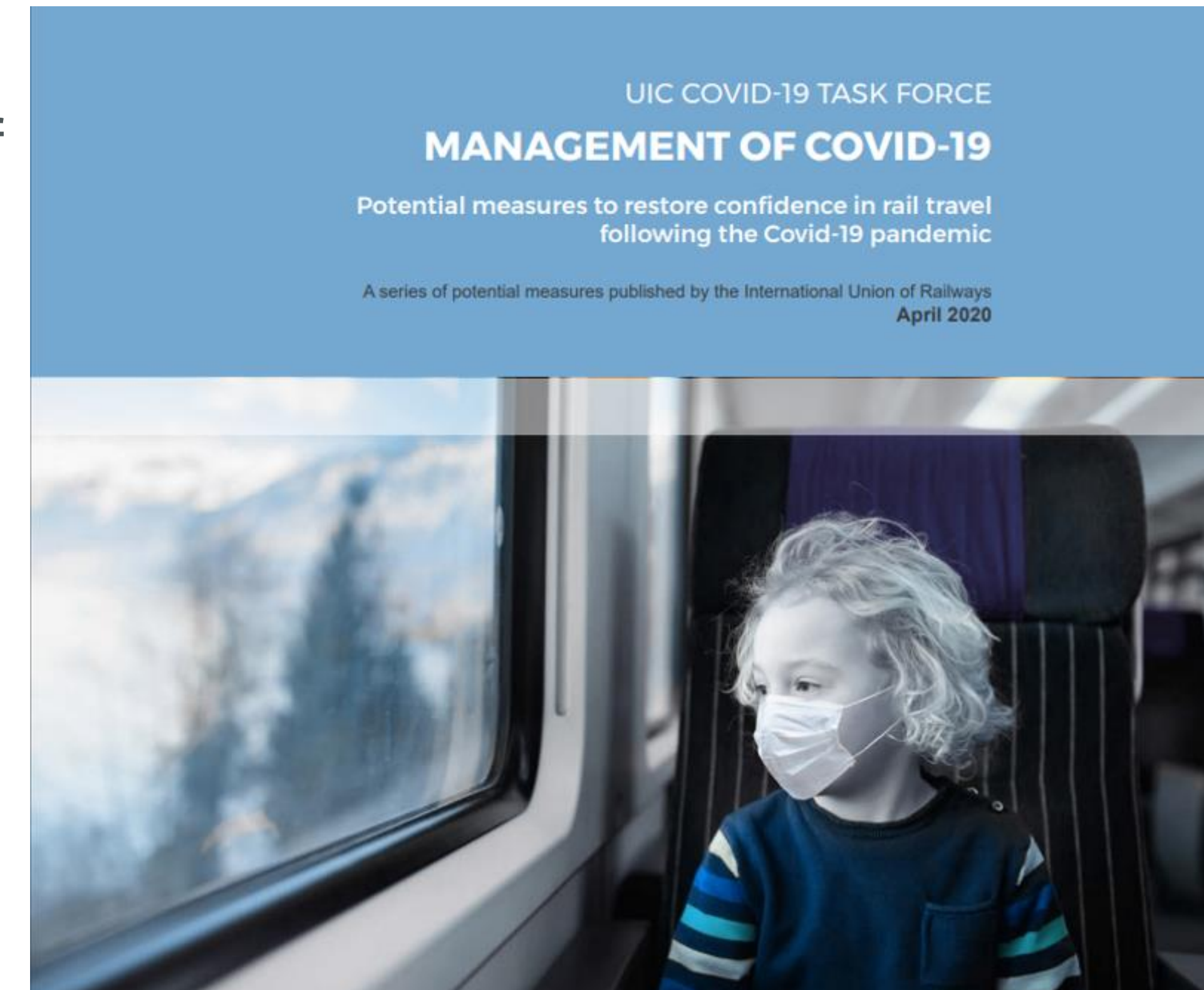
<https://uic.org/news/article/covid-19>

Potential Measures to Restore Confidence in Rail Travel following the Covid-19 pandemic

Requires:

- **Concrete (potential) measures** that limit the risk of infection from:
 - Person-to-person
 - Temperature checks
 - Questionnaires
 - Masks
 - Sanitation gel
 - Social distancing
 - Ventilation
 - Object-to-person
 - Cleaning/disinfection
 - Tickets (paperless)
 - Waste disposal
- **Communication** about said measures
 - Research demonstrates that crisis communication reduces anxiety

Less anxious people are more likely to use your transport



RAILsilience: How the rail sector fought Covid-19 during lockdown

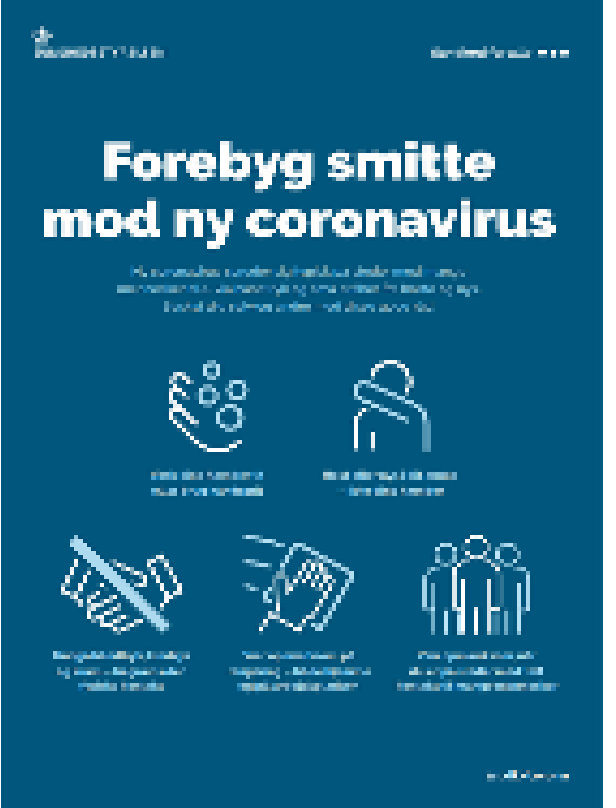
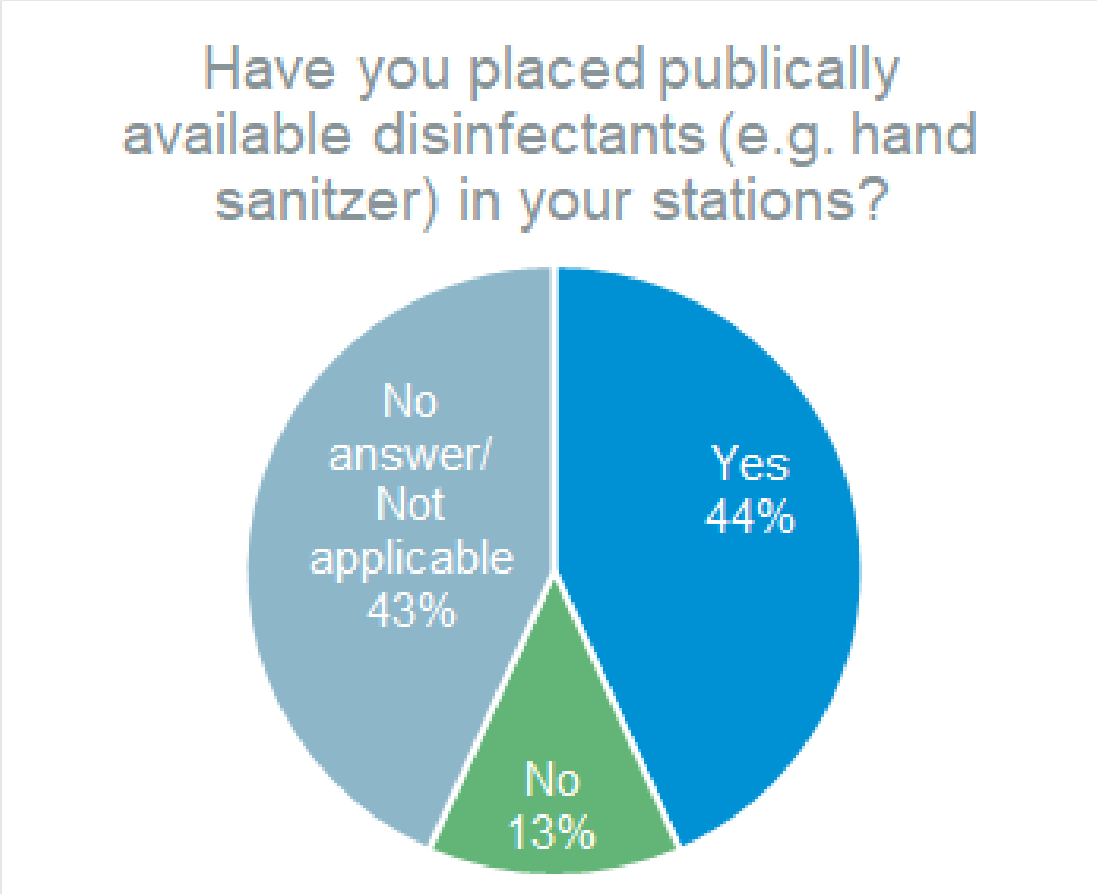
During lockdowns rail demonstrated its **resilience**, or RAILsilience by:

- Supporting the Medical Sector
- Supporting the Community
- Freight as a provider of essential goods (food, medical equipment)
- Passenger rail mostly continued to function for essential workers (while respecting authorities when it came to border closures, PSO)



RAILsilience comprises:

- Response measures
 - Task Forces, Business Continuity, Suspected Cases Protocols
- Mitigation measures
 - Cleaning protocols, Sanitation gel, Temperature Screening, Passengers with Reduced Mobility, Masks, Passenger reservation system changes
- Communication
 - Both internal and external





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Thank you for your attention.