DETA Feasibility Study Agenda <u>Informal document No</u>. **WP.29-139-9** (139th WP.29, 20-23 June 2006, agenda item 8.1.4.)

# Introduction

## **Requirements and Feasibility**

- Document Archive Structure
- System and Document Security
- Management and Retrieval of Documents
- Quantity Structure
- Technical Requirements
- Differences between DETA and ETAES

## Feasibility and Benefits

■ Costs

- Start-Up Costs
- Operating Costs

05 min

10 min

10 min

**05 min** 

# **Ralf Pickelmann, T-Systems Enterprise Services**

- **T**-Systems is the ITC provider of the German Telecom.
- Ralf Pickelmann is head of the team Type Approval Solutions.
- 20 year experience in type approval processes.
- Consulting for vehicle manufacturers and approval authorities.
- Inventor and provider of the TypMaster<sup>®</sup> concept.

# History

- **1986** First projects for type approval processes.
- 1989 The Type-Approval-Team of T-Systems (former debis) was formed.
- 1994 Cooperation with German KBA for electronic data exchange

with vehicle manufactures (e.g. COC data).

- 1997 The TypMaster<sup>®</sup> concept was presented.
- **2000** Roll-Out of TypMaster/DD<sup>®</sup> for 12 vehicle manufacturers.
- **2005** TypMaster/DD<sup>®</sup> Version 2 became available.

```
DETA Feasibility Study
Motivation
```

- Electronic treatment of type approvals granted according to UNECE Regulations annexed to the 1958 Agreement.
- One objective is the creation of an electronic database for exchange of type approvals issued by the Contracting Parties to the 1958 Agreement.
- Based on the experience made by the existing European Type Approval Exchange System (ETAES), a new database system should be established by the UNECE.

**DETA Requirements and Feasibility** Document Archive Structure

- Type approval documents should be stored in an easy accessible and worldwide available database.
- Any document format should be supported (in general PDF)
- Type documents shall include at least the Communication Form, other parts are opting
- Key attributes are ECE Symbol, Regulation Number, Manufacturer, Type Designation, Approval Number, ...
- Additional attributes should be added if necessary.



**DETA Requirements and Feasibility** System and Document Security

- There should be a registration process for users of the system.
- Administrators at UNECE and CP shall manage these users.
- Read and write rights should be assigned automatically by the system according to defined rules.
- All users shall have read rights to all documents stored in DEATA.
- Users of a specific nation (the employees of the type approval authority of the CP) shall have write access to their own documents.
- There should be the possibility to add additional users to DETA (e.g. technical services, ...).

**DETA Requirements and Feasibility** Management and Retrieval of Documents

- **DETA** shall have an easy to use user interface.
- Main management function is to store documents in DETA.
- Access rights to new documents should be set automatically.
- All documents shall remain indefinitely in DETA.
- To retrieve documents the user shall enter one or more search attributes. Found documents should be displayed in a result table.
- Retrieved documents should be displayed, printed or stored on users workstation.

DETA Requirements and Feasibility Quantity Structure

- Size of type approval documents are in the range of 100kB to 2,500 kB depending on document's parts (Communication Form, Information Document, ...).
- Total amount of new documents will be 30,000 per year.
- This results in needed disc capacity of appx. 50 GB per year.
- DETA should be able to handle 200 users with read rights and 100 users with read/write rights.
- Approx. there will be 100 users at the same time working with DETA.

**DETA Requirements and Feasibility** Technical Requirements

- DETA shall run in an internet WEB center with adequate security infrastructure (2-Tier architecture).
- DETA shall be available 24 hours a day and 365 days a year.
- Minimum down-time in case of hardware failure.
- **User access via public internet using any internet browser.**
- Network security assured by HTTPS protocol.
- User identification with user-id and password.
- The service provider shall establish a User Help Desk to support administrators at UNECE and CP.

#### DETA Requirements and Feasibility Required Architecture





User

**DETA Requirements and Feasibility** Differences between DETA and ETAES

- DETA will contain a multi-level administration concept (system administrator, group administrators).
- DETA will include an automated right system (mandator capability).
- DETA will have specially adapted document management functions.
- DETA should run without installation on client workstation. ETAES uses a JAVA application.

**DETA Requirements and Feasibility** Result of the Study: Feasibility

The creation of a Database for the Exchange of Type Approval (DETA) documentation is technically feasible and shall fulfill all the technical and administrative requirements of this study. DETA Requirements and Feasibility Benefits

- Complete type approval documentation available online.
- Worldwide access for all participants.
- Rapid distribution to all participants (time saving).
- Avoidance of paper, no mailing costs, no media breaks.
- Easy to use (user interface especially build to support the process).
- Future-proof.
- Expandable to include other document types.

- Development costs or licensing fee for the system.
- Deployment of the system.
- Installation and configuration of WEB center software.
- Training for
  - service provider
  - administrators
  - end users.

Total costs will be in the range of 50,000 € to 150,000 €
 depending on final specifications.

# Operating costs for running the system in a WEB center.

- Investment and depreciation of hardware.
- Ongoing improvement of hardware (e.g. disk capacity).
- Running and monitoring of the system.
- Allocation of backup procedures incl. storage medium.
- These costs will be 5,000 €to 15,000 €per month depending on required service levels.
- Operating costs for the User Help Desk.
  - Provide required service time.
  - Provide required response time.
- These costs will be 5,000 €to 15,000 €per month.

**DETA Requirements and Feasibility** Tasks of User Help Desks

## 1st Level Help Desk (administrators at UNECE and CP).

- End user support.
- On-site at each CP.

## 2nd Level Help Desk (system provider).

- Administrative assistance for 1st Level Help Desk.
- Monitoring the system.
- Customizing and configuration due to change requirements.
- Allocation of a test system for debugging and improvement.

## **3rd Level Help Desk (service provider).**

Technical assistance for 2nd Level Help Desk.

