# Single-Window e-Logistics: Policy Initiatives and Projects in Thailand



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# Agenda

- □ A National Strategic Agenda Trade Facilitation Enhancement with Single Window e-Logistics
- Needs and Requirements of Single Window
- Technical Interoperability
- Data Interoperability
- ☐ Case Examples & Proof-of-Concept
- Recommendations



#### (updated) Logistics Development Master Plan (2007 -2011) endorsed by the Cabinet on Feb 2007

#### **Vision**

**Having World-class National Logistics Environments** to become a Trade Hub for Indochina

#### **Objectives**

- 1.Reducing logistics cost (*Cost Efficiency*), increase business *Responsiveness*, and *Reliability* and *Security*
- 2.Create Value-Added on logistics industry and related business

#### **Strategic** Agenda

**Improve** Improve Lodistics logistics

Build

**Trade** 

**Facilitation** 

**Enhance** 

Resources

oaistics

To reduce the trade logistics cost from 19% (2007) to 16% (2011) (comparing to GDP)

A National Logistics Committee chaired by the Prime Minister, including Economic Ministries, & Industry Associations spearheads and leads the development of this Logistics master plan.

#### **Single Window e-Logistics**

**Action Plan to develop data** exchange platform among different government agencies and business related to import/export procedures

# Strategic Agenda - 4 Trade Facilitation Enhancement\*



- ☐ Government & Private Stakeholders (e-Logistics National Sub-committee is formulated)
  - Ministry of Finance, Ministry of Commerce, Ministry of Agriculture, Ministry of Science and Technology, Ministry of ICT, Ministry of Transport, Ministry of Health, NESDB\*\*
  - Thai Chamber of Commerce, The Federation of Thai Industries, and Bankers Association
- ☐ Key Strategies
  - Development of Single Window Data Entry, and National Single Window Exchange related to import/export trade and transport procedures and document requirements
  - Promoting electronic transaction with e-document exchange and interoperability between G2G, G2B and B2B
    - □ KPI Define common standard data set
    - ☐ KPI Improve laws and regulations to enable to adopt of paperless environments.
    - ☐ KPI Interoperability (common open protocols)
- ☐ Goal: reducing numbers of days for exporting from 24 to 14 days by 2011 (world bank statistics)

\*\* NESDB = National Economic and Social Development Board

<sup>\*</sup> as mandated by the Cabinet

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#### **Trading Across Borders**

Procedures and documents necessary to import and exports a standardized cargo of goods

Region or Economy	Documents for export (number)	Time for export (days)	Cost to export (US\$ per container)	Documents for import (number)	Time for import (days)	Cost to import (US\$ per container)
OECD	4.5	9.8	905.0	5.0	10.4	986.1
Latin America & Caribbean	7.0	22.2	1,107.5	7.6	25.8	1,228.4
East Asia & Pacific	6.9	24.5	885.3	7.5	25.8	1,014.5
Middle East & North Africa	7.1	24.8	992.2	8.0	28.7	1,128.9
Eastern Europe & Central Asia	7.0	29.3	1,393.4	8.3	30.8	1,551.4
South Asia	8.6	32.5	1,179.9	9.1	32.1	1,417.9
Sub-Saharan Africa	8.1	35.6	1,660.1	9.0	43.7	1,985.9
Denmark	4	5	540	3	5	540
Estonia	3	5	675	4	5	675
Singapore	4	5	416	4	3	367
Hong Kong, China	4	6	525	4	5	525
Luxembourg	5	6	1,250	4	6	1,250
Netherlands	4	6	880	5	6	1,005
United States	4	6	960	5	5	1,160
Canada	3	7	1,385	4	11	1,425
Germany	4	7	740	5	7	765
Ireland	4	7	1,090	4	12	1,139
Norway	4	7	518	4	7	468
Austria	4	8	843	5	8	843
Belgium	4	8	1,600	5	9	1,600
Finland	4	8	420	5	8	420
Sweden	4	8	561	3	6	619
Thailand	7	17	615	9	14	786
Indonesia	5	21	667	6	27	623
Lao PDR	9	50	1,750	10	50	1,930
Kazakhstan	12	89	2,730	14	76	2,780

By World Bank www.doingbusiness.org Dec 2008

# Trading across borders in Thailand

World Bank: www.doingbusiness.org - Oct 2007

Trading Across Borders data	Doing Business 2006	Doing Business 2007	Doing Business 2008
Rank		108	50
Documents for export (number)	9	9	7
Time for export (days)	24	24	17
Cost to export (US\$ per container)	848	848	615
Documents for import (number)	12	12	9
Time for import (days)	22	22	14
Cost to import (US\$ per container)	1042	1042	786



single window paperless Customs operations.

#### Trading across borders in Hong Kong, China

World Bank: www.doingbusiness.org - Oct 2007

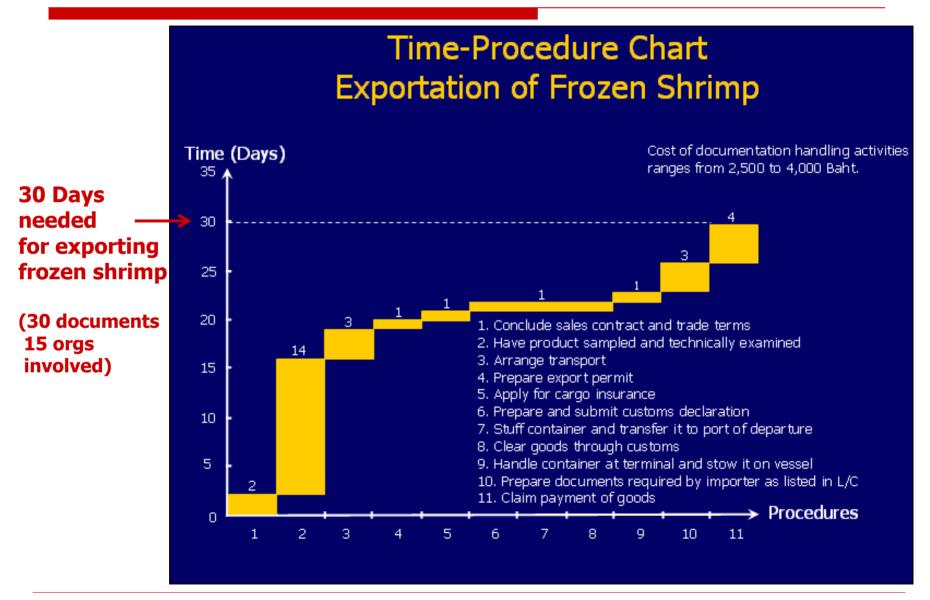
Trading Across Borders data	Doing Business 2006	Doing Business 2007	Doing Business 2008
Rank		3	3
Documents for export (number)	6	4	4
Time for export (days)	13	6	6
Cost to export (US\$ per container)	425	525	525
Documents for import (number)	8	4	4
Time for import (days)	16	5	5
Cost to import (US\$ per container)	425	525	525

Hong Kong – Single Window Systems, namely

Digital Trade and Transportation Network (DTTN) and TradeLink

play an important role on this trade facilitation improvement [personal observation].

#### Time and Procedure Needed for Exportation of Frozen Shrimp from Thailand



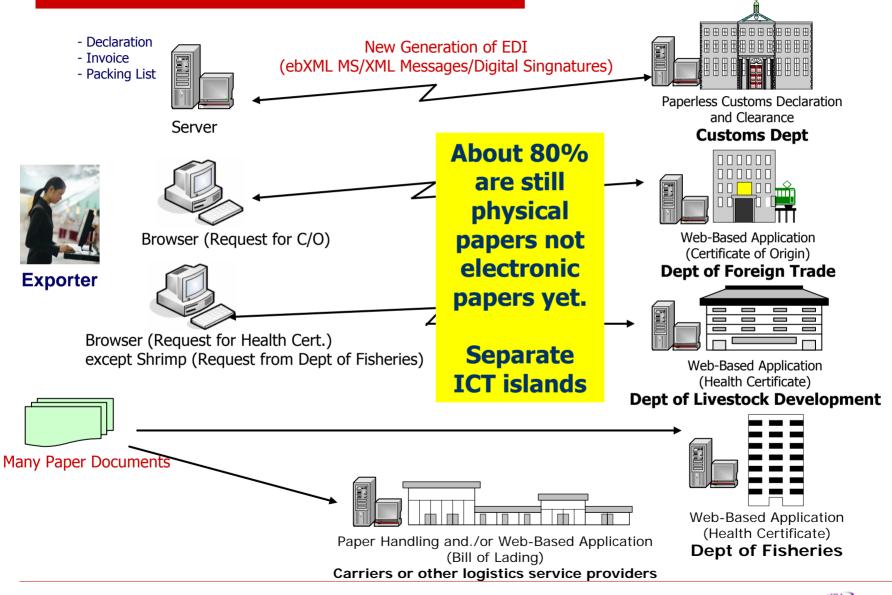
# Exportation of Frozen Shrimps (Thailand) 15 Parties involved

30 documents & 788 data elements needed to be filled in (~6 e-docs, and most data elements are filled 30 times!)

1.	Proforma Invoice	<i>16.</i>	Export Declaration
2.	Purchase Order	<b>17.</b>	Goods Transition Control List
3.	Request for Sampling	<b>18.</b>	Request for Port Entry (TKT 308.2)
4.	Test Report	<b>19.</b>	<b>Equipment Interchange Receipt</b>
<b>5</b> .	Shipping Particulars		Container Loading List
<b>6.</b>	Booking Confirmation		Manifest
<b>7.</b>	Inland Haulage Booking Form		
8.	<b>Inland Haulage Booking Confirmation</b>	າ 22.	
9.	Commercial Invoice	<b>23.</b>	Bill of Lading
10.	Packing List	24.	Request for Health Certificate
11.	<b>Application Form for Import, Export,</b>	<b>25.</b>	Health Certificate
	Pass Animals/Animal Remains	<b>26.</b>	Request for C/O
12	Through Thailand (R. 1/1)	<i>27.</i>	Certificate of Origin
12.	Export License (R. 9)	28.	Halal Certificate 2
<b>13.</b>	Insurance Request Form		
14.	Cover Note	<b>29.</b>	Application for Irrecoverable
<b>15</b> .	Insurance Policy		Documentary Letter of Credit
		<b>30.</b>	Letter of Credit

#### **Current Situation**

(still several islands to be gradually connected)



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## Needs to expand the scope of the National Single Window as defined under ASEAN Single Window Agreement



In 2007, **Customs Department**has provided **Paperless Customs** 

Environment
with e-Export,
e-Import/e-Manifest/
e-Container
based on
ebXML Messaging Services
& XML Messages,

and getting

Other Government Agencies

and other parties

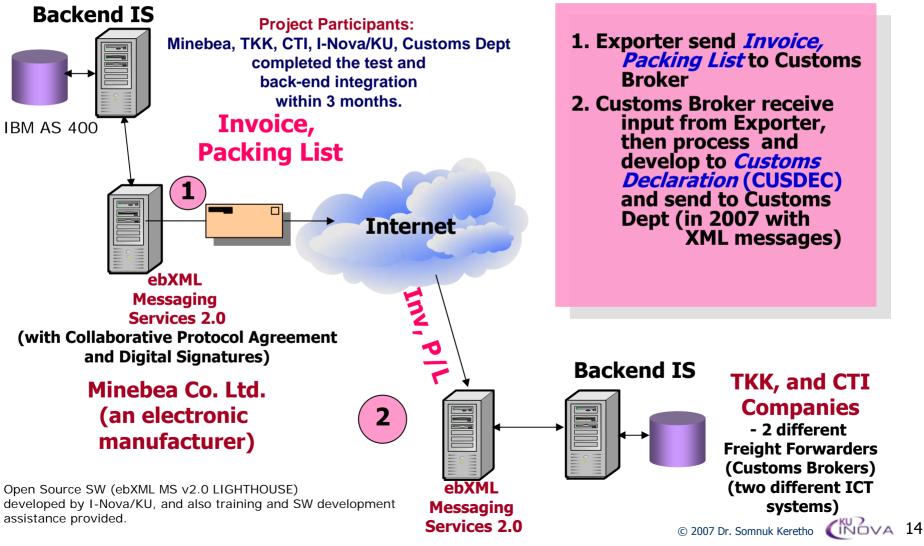
to interoperate

electronically.

#### **Technical Interoperability**

based on ebXML Messaging Protocol, Digital Signature and Security Features

An ebXML Pilot Project since 2003 - replacing 2 dump terminals connecting with 2 leased lines to 2 different freight forwarders by only one Internet line without any data elements re-keyed.

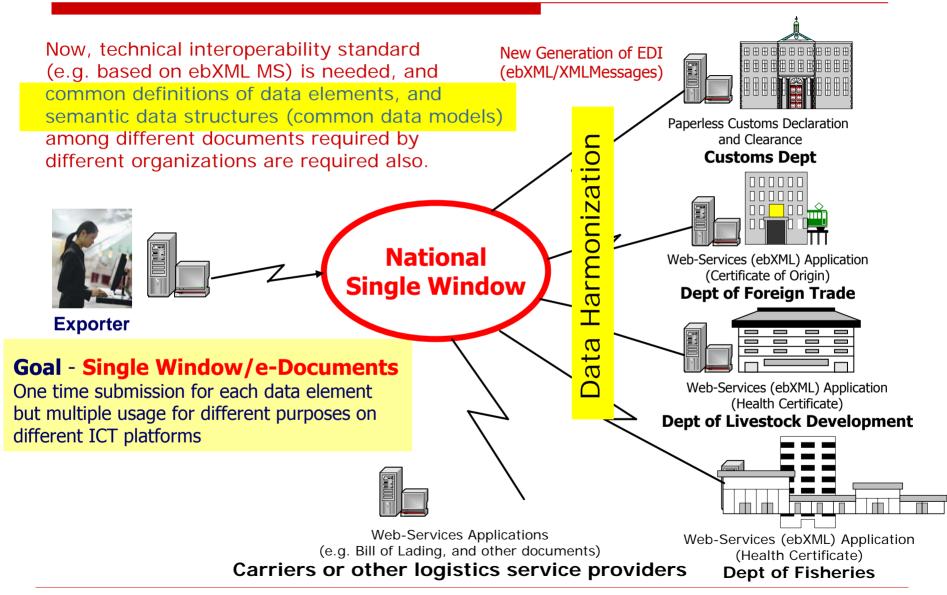


#### Current EDI/ebXML systems in Thailand [1998-2007] are now transforming **Paperless Importers-Exporters** Customs Gateway Declaration **Operators** ebMS CAT Sea Port **Customs Dept** Air Port **Trade** Siam Carriers Krungthai Bank, Netbay Thai Tanakarn, etc. Freight ebMS<sup>6</sup> **Forwarders** \_\_\_\_ Other ebMS Gov Port Authority Agencies Of Thailand Value-Added Networks

**Importers-Exporters** 

## National Single Window Vision

(gradually expand its scope)



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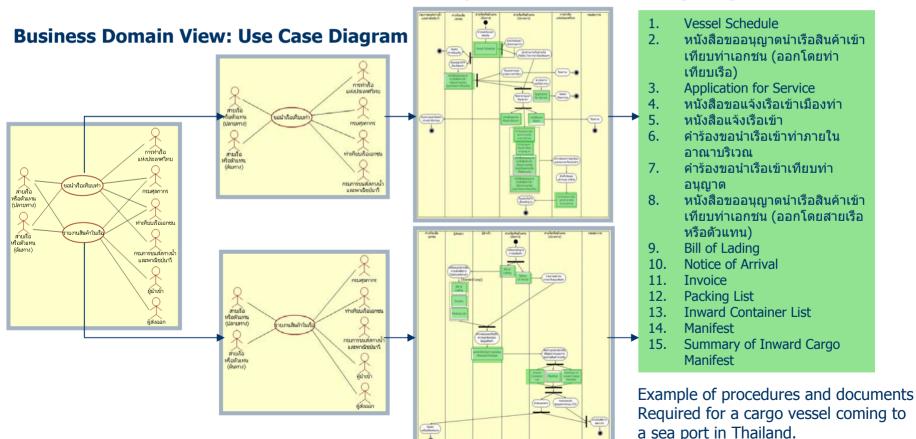
# Step by Step Path to Single Window

**Single Window** Base on **UN/CEFACT Rec 34** >> Rec 33 & 35 - Steps for **Cross (and Within)** Data Harmonization **Border Data Exchange** >> CBRDM, CCTS, CCL, NDR **Document Simplification and Standardization** >> UNLK, TF Toolkit and Form Repository **National Data Harmonization** >> UNTDED, WCO Data Set **Process Simplification and Harmonization** >> Rec 4 & 18 (collaboration between trader and government) **Process Analysis** Ref to UN/CEFACT Recommendations >> UMM: UN/CEFACT's Modeling Methodology

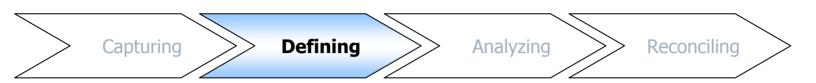
#### Capture business processes to identify information flow and extract data elements from each document



#### **Business Requirement View: Activity Diagram**



# Define each collected data element against WCO Data Set/UNTDED/other relevant standards



Required Data Element	MCO ID	WCO Name	WCO Definition	TDED ID	TDED (Old) Name	TDED Definition
Reference No.				1004	Document/message number	Reference number identifying specific document
Date of issue				2007	Document date	Date that a document was issued and when approprite signed or otherwise authenticated
Carrier	049	Carrier - name	Name of party providing the transport of goods between named points			
Carrier's Agent	060	Agent - name	Name of a party authorized to act on behalf of another party			
Address	060		Address of a party authorized to act on behalf of another party			
Inward Container List for	160	Identification of means of transport crossing the border	Name to identify the means of transport used in crossing the border			
Voy	149	Conveyance reference number	To identify a journey of a means of transport, for example voyage number, flight number, trip number			
เที่ยววันที่	158	Departure date and time	Date and time of departure of the means of transport			
เครื่องหมาย/เลขหมาย		Equipment identification number	Marks (letters and/or numbers) which identify equipment e.g. unit load device			
Item	006	Sequence number	Number indicating the position in a sequence			
Туре	152	Equipment size and type identification	Code specifying the characteristics, i.e. size and type of a piece of transport equipment.			
Size	152	Equipment size and type identification	Code specifying the characteristics, i.e. size and type of a piece of transport equipment			
Consignee (ตัวแหนเรือ)	051	Consignee name	Name of party to which goods are consigned			
Gross Weight				6294	Container gross weight	Weight (mass) of transport equipment, such as container or similar unit load device, with goods, including packing and carrier's equipment
Status				8168	Container/package status	Free format text specifying how full a piece of transport equipment is
หมายเหตุ	105	Free Text	Free text field available to the message sender for information			

#### 

**Бупопутя** 

Call reference number

WCO ID

Trader reference

Ships stay reference

consignment indicator

Number of loading lists

Invoice line number

Transport document

eference number

Message function.

nvoice number

status, coded

021

Document/message

Goods declaration

number (Customs)

Declaration issuing date

Goods declaration

(Customs), coded

acceptance date

Date of vanning

Date of previous

Duration of stay

Master/operator

Customs document

Exit date

umbe

number Unique consignment dust-use goods and technologies

identifier of the stay of a means of

each load of a split consignment.

To identify a line of a document.

manifesta or similar documents. Reference number specifying a

document evidencing a transport

Unique number assigned to goods,

Code indicating the function of a

Reference number to identify an

Code specifying the status of a

Reference number, sasigned or

specific goods item within a

or otherwise authenticated. Date on which a Goods declaration

Date at which a declaration was

has been or will be accepted by

customs territory whence consigned

intend to stuff their goods into

national legislation, coded. The number of days consignment is

under transit control. Birth date of master of means of

container at their premises, coded Date of the previous Customs

document (007) in accordance with

transport e.g. vessel master, pilot or Master

Customs in accordance with

Customs legislation.

Date when the goods departs from last port, sirport, or bester cost of

(country of export).
Date when the goods were contained and / Date when traders

issued and when appropriate, signed Declaration

goods declaration. Sequence number differentiating :

accepted by Customs, to identify a

he number of loading lists,

payment of a duty or tax. Reference number to identify a

both for import and export.

invoice

transport in a port or airport. Indication assigned by the carrier for

declaration.

Reference assigned by a trader to a

BorderTransportMeans

TransportContractDocument

Consignment

InvolceLine

Declaration

hayment

UCR

Declaration

Declaration

nvolce

See 008

Declaration

Goods Shipment

TransitControl

StuffingEstablishment

PreviousCustomsDocument

001	Declaration name, coded	Code specifying the name of a document.	Declaration	1001	Document.Type.Code	м	1	м	1	м	1	м	1	м	1	м	1	м	1	м	1	м	1	м	1	an3	EDIFACT codes	
002	Declaration reference number	Reference number identifying a specific document.	Declaration	1004	Document /dentifier	м	1	м	1	м	1	М	1	м	1	м	1	м	1	м	1	м	1	м	1	an.35		
003		identifier of a document providing additional information.	AdditionalDocument	1004	Document /dentifier	С	1	С	1	С	1	С	1	С	1	С	1			С	1	С	1	С	1	an.35		
004	Reservation No. of	Reference number assigned by a carrier or its agent to identify a specific consignment.	Consignment		Consignment.CarrierAss igned.identifier							С	1													an.30		Booking reference number
005	Type of Invoice, coded	Code specifying the type of an invoice.	Invoice	1001	Document.Type.Code	С	1		Г	С	1	С	1			С	1							П		an.3	EDIFACT codes	
800	Secuence ourriver	Number indicating the position in a sequence.	Consignment ConsignmentItem CustomsGoodsitem GoodsShipment Invoice	1060	Sequence. Position.identifier	м	1	м	1	м	1	м	1	м	1	м	1	с	1	С	1			С	1	n5		Invoice sequence number
007	Previous Customs document number	The number of a previous Customs document.	Previous Customs Document	1004	Document identifier	С	1	С	1	С	1	С	1	С	1	С	1	С	1	С	1	С	1	С	1	an.35		Internal transaction number
800	Export classification control number	Export licence classification for control purposes, for example as per the Wassenaar agreement concerning to the in weapons and	Commodity	1154	Reference.identifier							С	,													an6	Wassenaar codes	

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n.5

an..20

an.35

an.35

n.4

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(OCYYMMDD)

(OCYYMMDD)

(OCYYMMDD)

(OCYYMMDD)

n..2

(OCYYMMDD)

0 = no, 1 = yes

WCO (ISO15459) or

EDIFACT codes

**EDIFACT codes** 

CustomsDeclarationDoc

ument.TraderAssigned.

SpitConsignment Carrie

rAssigned.identifier

1158 DocumentLine.klentifier

1168 Tax.Payment.identBer

1004 Document Identifier

1004 Document Identifier

1373 Document Status Code

2001 Date Date DateTime

6061 Quantity Quantity

2491 Person Birth DateTime

1202 Consignment Identifier

Document Function Cos

GoodsDeclarationDocu

ment Customs.identifier

Sequence Position Iden

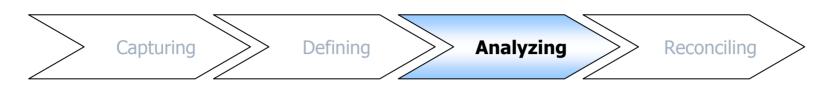
6061 Quantity Quantity

dentifier

#### **Trade Data Elements Directory (UNTDED – ISO 7372: 2005)**

Change indic.	Tag UID	New Name	Description	repr.	Old name	Business Term	Notes	Locations, Bridges
[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]	[9]
and		Document. Type Name.Text	Free text name of a document such as 'Proforma invoice', 'Commercial invoice'.	an35	Document/m essage name	Document/ message name		UNLK: L 02, P 45-80 MAR: IMO/FAL 1-7
cndr		Document. Type.Code	Code specifying the name of a document such as 352 for proforma invoice, 380 for commercial invoice.	an3	Document/m essage name, coded	Document/ message name code		UNLK: L 04, P 41-45 CIMP: (120): a1 SAD: (SAD 1(first to third subdivision))
x	1002				Message name		DE to use instead - 1000	
cnd	1003	Document. Type.ldentifier	Document type identifier such as INVOIC. See also 0065	an6	Message name, coded	Message name code		CIMP: (101): a3
cnd	1004	Document. Identifier	Reference number identifying a specific document.	an35	Document/m essage number	Document/ message number		CIMP: (112) n3 and (114) an6 or (805) n8 and (118) n6 MAR: IMO/FAL 2 UNLK: an17 L 04, P 63- 80 SAD:
add		Event. Identifier	Reference number identifying an event.	an35				
add		Event. Sequence.Identifier	Sequence number differentiating a specific event amongst others	n5				
cnd		Additional Document, Identifier	Identifier of a document providing additional information.	an35	Additional document reference			SAD: (SAD 44)
add	1012	Packing List Document, Item Sequence.Identifier	Sequence number differentiating a specific packing list item within a packing list.	n5				
cndr	1014	Packing List Document. Identifier	Reference number to identify a packing list	an35	Packing List number			UNLK: an17, L 04 P 63- 80
cndr		Consignment. Carrier Assigned.Identifier	Reference number assigned by a carrier or its agent to identify a specific consignment such as a booking reference number when cargo space is reserved prior to loading.	an35	number	Reservation number of shipment		CIMP: (117): an15 MAR: IMO/FAL 7 UNLK: an17 L 04, P 63- 80
cndr		Order Acknowledgement Document. Identifier	Reference number identifying the acknowledgement of an order.	an35		Purchase order response number		UNLK: L 04, P 63-80
cndr	1022	Order Document. Buyer Assigned.Identifier	Identifier assigned by the buyer to an order.	an35	Order number	Purchase Order Number		UNLK: L 04, P 63-80 CIM: n7; L 62, P 13-19
add	1024	Additional Document, Name.Text	Free text name of an additional document.	an35				

# Compare data element names extracted from collected documents



Required Data Element	WCO Name	ne WCO ID WCO Definition		Data Element Source	Document Owner						
Name of Vessel	Identification of means of transport crossing the border		used in crossing the border	อาณาบริเวณ	การท่าเรือแห่งประเทศไทย						
เรือชื่อ	Identification of means of transport crossing the border		l i i i i i i i i i i i i i i i i i i i	ศาร้องขอนำเรือเข้าเทียบท่า อนุญาต	การท่าเรือแห่งประเทศใหย						
Name of Ship	Identification of means of transport crossing the border		Name to identify the means of transport used in crossing the border	l .	กรมการขนส่งหางน้ำและ พาณิชย์นาวี						
Vessel Name	Identification of means of transport crossing the border		· · · · · · · · · · · · · · · · · · ·	Vessel/Flight Schedule Message	กรมศุลกากร						
Inward Container List for	Identification of means of transport crossing the border		Name to identify the means of transport used in crossing the border	Inward Container List	สายเรือ/ตัวแทนเรือ						

### Rename data element names (business term) of similar definition to standard compliant names



Required Data Element	WCO Name	MCO ID	WCO Definition	Data Element Source	Document Owner
Name of Vessel	Identification of means of transport crossing the border		'	คำร้องขอนำเรือเข้าหากายใน อาณาบริเวณ	การท่าเรือแห่งประเทศใหย
เรือชื่อ	Identification of means of transport crossing the border		used in crossing the border	อนุญาต	การท่าเรือแห่งประเทศใหย
Name of Ship	Identification of means of transport crossing the border		Name to identify the means of transport used in crossing the border		กรมการขนส่งหางน้ำและ พาณิชย์นาวี
Vessel Name	Identification of means of transport crossing the border		Name to identify the means of transport used in crossing the border	Vessel/Flight Schedule Message	กรมศุลกากร
	Identification of means of transport crossing the border		Name to identify the means of transport used in crossing the border	Inward Container List	สายเรือ/ตัวแทนเรือ

Name of Vessel เรือชื่อ **Name of Ship Vessel Name Inward Container List for** 

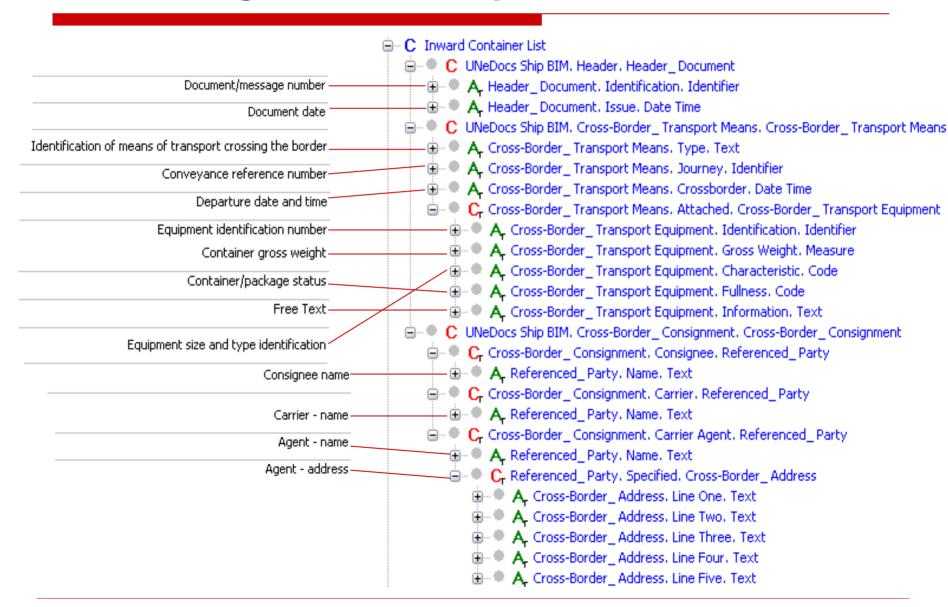


**WCO 160 Identification of** means of transport crossing the border

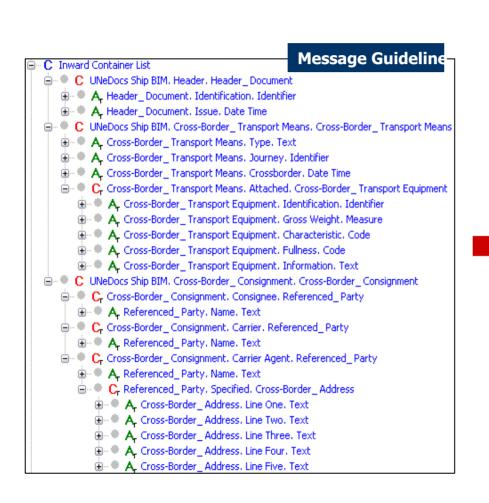


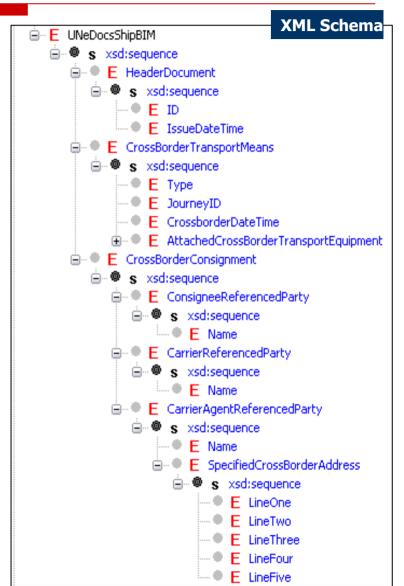
Standardized data element to be included in **National "Standardized** Data Set"

# Message Assembly with UNeDocs



## XML Schema for Automatic e-Document Exchange





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## Case Example

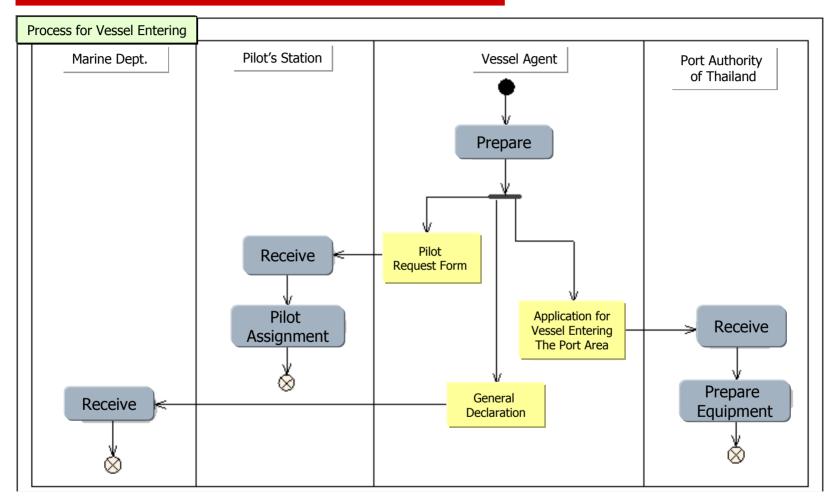
# Data Exchange Proof of Concept Project

Data Exchange between

Vessel Owners/Agents,
Marine Department,
The Port Authority of Thailand
and
Royal Thai Customs Department



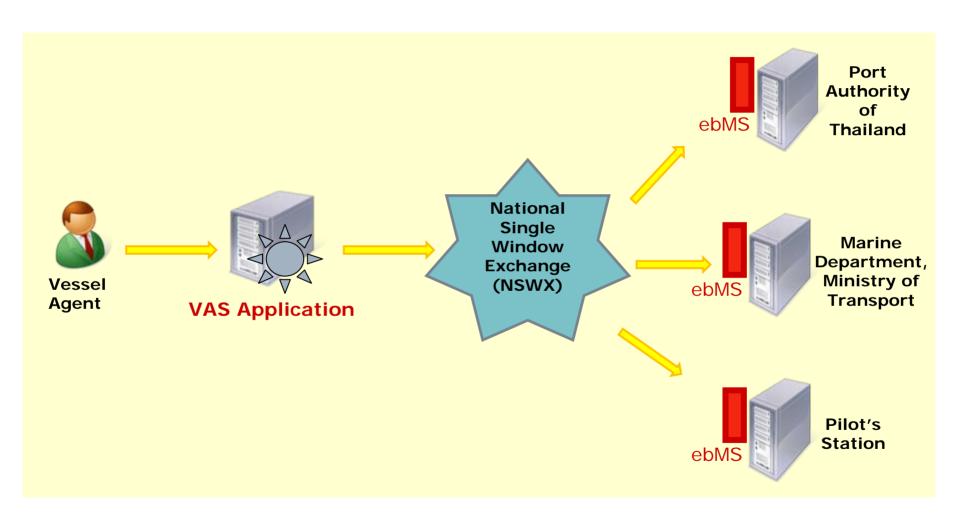
## Vessel Entering the port Area System (existing)



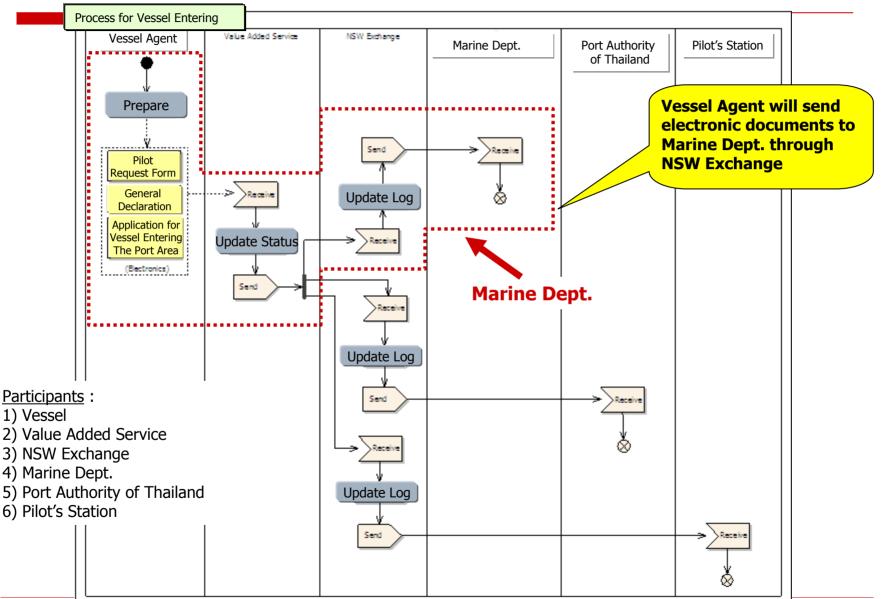
#### **Problems:**

- Duplicated Information have been sent to more than one government agencies
- Transport Cost for sending and receiving documents
- Losing time for sending and receiving documents

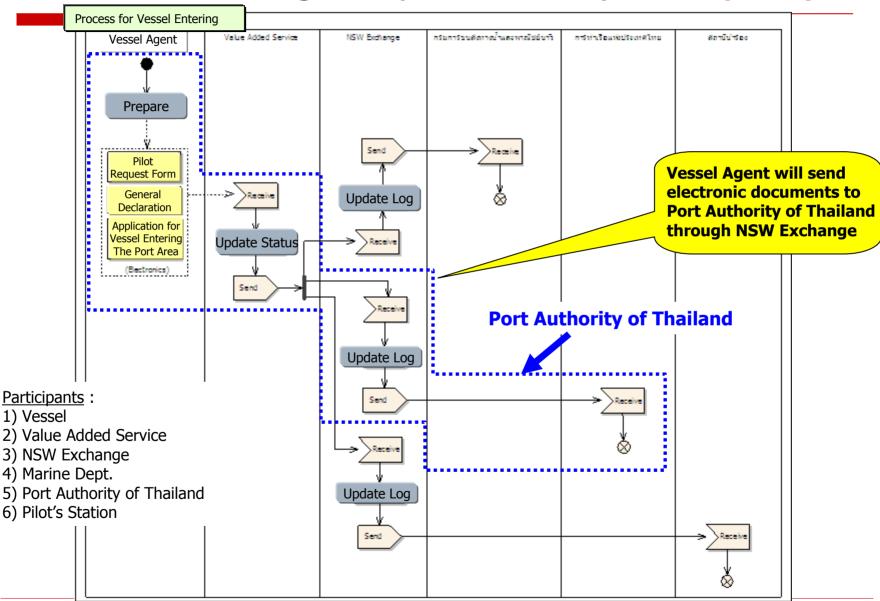
# **Concept Architecture**



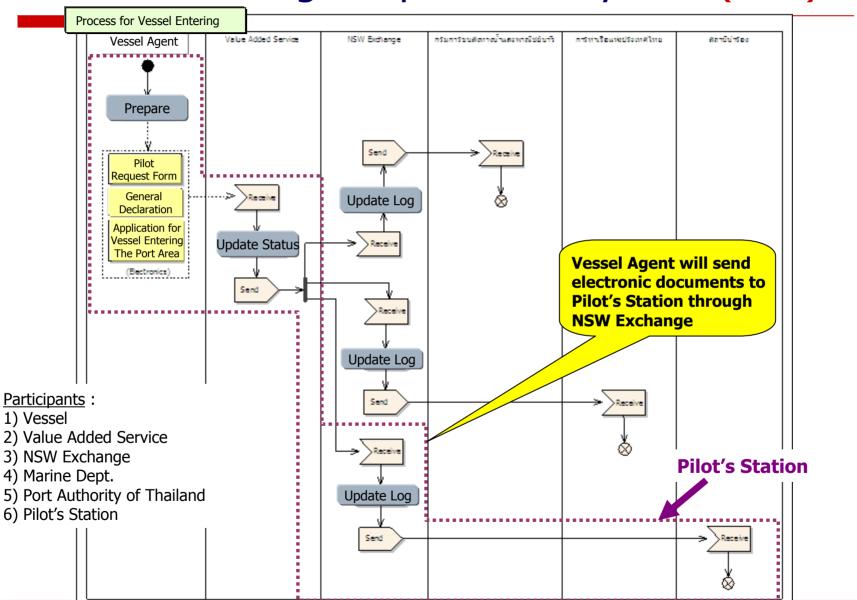
## Vessel Entering the port Area System (new)



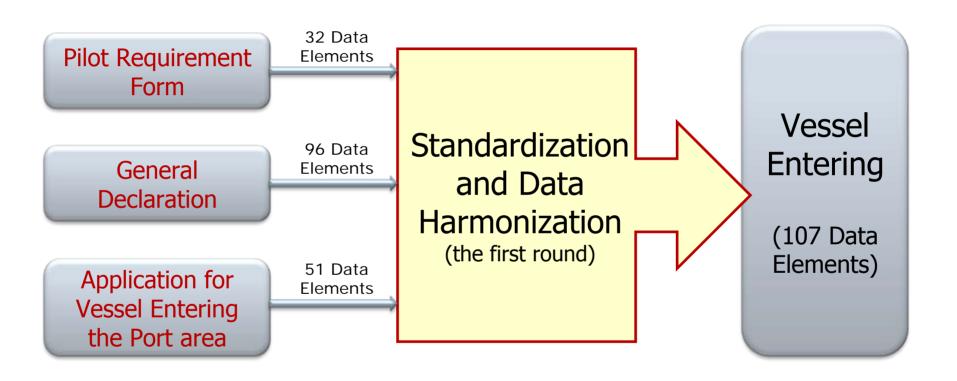
## Vessel Entering the port Area System (new)



## Vessel Entering the port Area System (new)



#### Data Harmonize for Proof of Concept (POC)



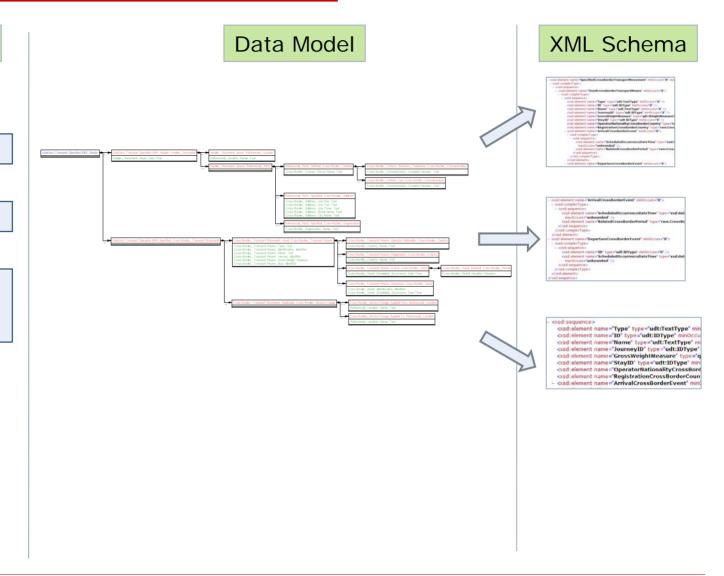
#### **Data Harmonization Results**

**Data Source** 

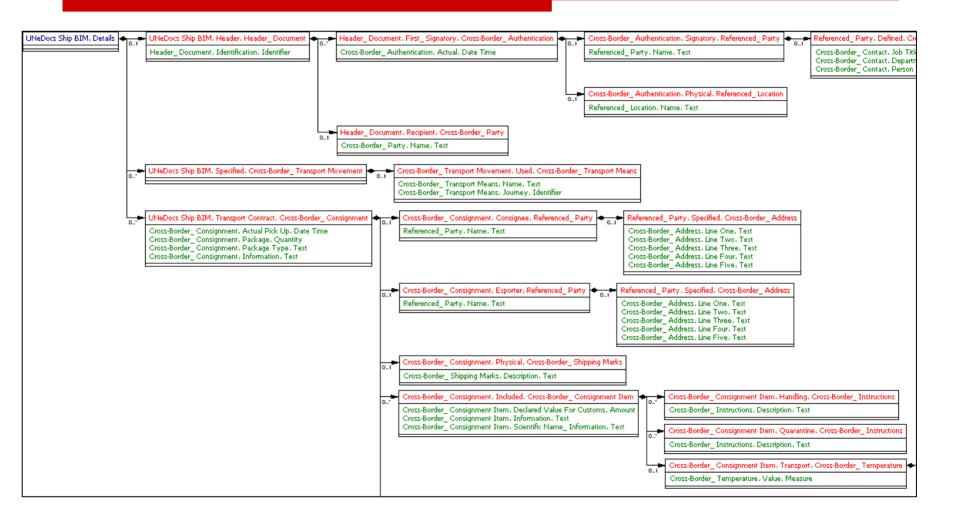
**Pilot Requirement** 

**General Declaration** 

**Application for** Vessel Entering the Port Area



# **UML Class Diagram**



# **Data Dictionary**

4	Α	В	С	D					
1	Data Mo	odel Guide for Phytosa	nitary Certificate based on "UNeDocs Ship BIM. Details"						
2									
3	UNeDocs	Ship BIM. Header. Head	er_ Document						
		Required Data Element	ASBIE	BBIE					
4	(if any)								
5	0	No.		Header_Document. Identification. Identifier					
	18	Date	Header_Document. First_Signatory. Cross-Border_Authentication	Cross-Border_ Authentication. Actual. Date Time					
6		[Issue/Authentication]							
	16	Stamp of Organization	Header_Document. First_Signatory. Cross-Border_Authentication	Referenced_Party, Name, Text					
7			Cross-Border_ Authentication. Signatory. Referenced_ Party						
	19	Name and Signature of	Header_Document. First_Signatory. Cross-Border_Authentication	Cross-Border_ Contact, Job Title, Text					
		Authorized Officer	Cross-Border_ Authentication. Signatory. Referenced_ Party	Cross-Border_ Contact. Department Name. Text					
8	= / =			Cross-Border_ Contact, Person Name, Text					
9	17	Place of Issue	Header_ Document, First_ Signatory, Cross-Border_ Authentication	Referenced_Location. Name. Text					
3	0	To: Plant Protection	Cross-Border_ Authentication. Physical. Referenced_ Location Header_ Document. Recipient. Cross-Border_ Party	Cross-Border Party, Name, Text					
	_	Organization of	neader_bocument. Recipient. cross-border_Party	Cross-border_Party, Name, Text					
10									
11			ss-Border_ Transport Movement						
10	Box No. (if any)	Required Data Element	ASBIE	BBIE					
12		Declared Means of	Cross-Border_Transport Movement, Used, Cross-Border_Transport Means	Cross-Border Transport Means, Name, Text					
13	-	Conveyance	Cross-border_Transport Provenient, osed, Cross-border_Transport Pleans	Cross-Border_Transport Means, Journey, Identifier					
		,	l htract. Cross-Border_ Consignment	Gross Border_ Hanspore Medias Southey, Identifier					
		Required Data Element	ASBIE	BBIE					
15	(if any)	required batta Element		5512					
16		Name of Exporter	Cross-Border_ Consignment, Exporter, Referenced_ Party	Referenced_ Party, Name, Text					
		Address of Exporter	Cross-Border_ Consignment, Exporter, Referenced_ Party	Cross-Border_ Address. Line One. Text					
		-	Referenced_Party. Specified. Cross-Border_Address	Cross-Border_ Address. Line Two. Text					
				Cross-Border_ Address. Line Three. Text					
				Cross-Border_ Address, Line Four, Text					
17				Cross-Border_ Address. Line Five. Text					
		Declared Name of	Cross-Border_ Consignment. Consignee. Referenced_ Party	Referenced_Party. Name. Text					
18		Consignee							

# National Data Harmonization Projects

#### Ministry of Transport [May 2007-Feb 2008] endorsed Project

- Process Analysis & Simplification of all 4 modes of import/export/transit transport procedures (ships, planes, trucks, trains)
- □ Data harmonization of 50 transport-related documents
- 3 Proof-of-concept projects (e-documents exchange for exporting cars, ships entering ports, air carriers schedule)

#### Ministry of ICT [Nov 2007 – Oct 2008] endorsed Project

- Data harmonization of another 50 permits/licenses/certificates, and other import/export-related documents
- UNeDocs Adoption Plan & Capacity Building

A common data set (with common data definitions) data models based on UNeDocs, and XML Schema

(ready for ~29 government agencies, transport & trade industry, bank/insurance for step-wise implementation)

Regulation Mechanisms including costing and service level agreements **ICT Systems of Gov Agencies** Software Vendors 6 1 **Flectronic Documents** and Value-Added **Port Exchange Hub** Traders and Services **Authority Logistics Providers** ebMS **Thailand Government Network Air Port** ebMS **Exporter** ebMS **National Dept of Disease** Or others ebMS **Control Single** ebMS **Window Importer Dept of Fisheries Exchange** (NSWX) ebMS Freight **Forwarders Customs Dept** workflow ebMS Customs Broker **Dept Foreign Trade 6 Key Components** ebMS **Other Government** for Thailand SW e-Logistics **Logistics Services Agencies Providers Development** (29)Banks ebM: e-Payment (MICT/Banks) Carriers Back-end IT & Messaging Connectivity (MICT:PGA) **ASEAN** Cargo Insurance **Single** Services Process Simplification - NESDB/PGA **Window** Data Harmonization -MICT & Customs Or other Digital Signature/Certificate Authority (MICT:CAT:TOT) \*ebMS = ebXML Messaging Services countries \*TEOS = One-Stop Exporter Service 4 Dept of Export Promotion 39 ICT Infrastructure and Enabling Laws

# Agenda

- A National Strategic Agenda Trade Facilitation Enhancement with Single Window e-Logistics
- Needs and Requirements of Single Window
- □ Technical Interoperability
- Data Interoperability
- ☐ Case Example: Proof-of-Concept
- □ Recommendations

# Recommendations for SW Development

#### ☐ A Comprehensive & Integrated Approach

- **National-level Strategy** to align business and ICT strategies, action plans and implementation be fully developed and endorsed by the Cabinet.
- National-level Committees comprising of all related government agencies, and industry representatives appropriately formed with a right combination and long-term commitment.
- ☐ Business Models needed to be agreed, e.g.
  - What is the business model?
  - How is it financed? (Public or private sectors, or PPP?)
  - What are the user fees (if any)?
  - How will the SW be sustained over the coming year?
  - Do the revenues generated cover operational costs or do they make a profit?

# Recommendations for SW Development

- ☐ Scope and System Architecture established.
- □ Process Simplification should be continuously exercised.
- ☐ Technical Interoperability using open and international standards be adopted
- Data Harmonization among document/data requirements of all import/export-related procedures (governments, business and logistics-related providers) be a very important exercise to enable data interoperability, thereby realizing the Single Window Development.
  - UNeDocs data model is one a good candidate to provide a way to harmonize our data requirements at the economy level as well as at the regional levels, e.g. harmonizing the work of National Single Windows, ASEAN SW, and APEC SW Initiatives (complying with UNeDocs, and following UN/CEFACT Recommendation 34)

# What are the main lessons learned for establishing Single Window paperless trade?

☐ *Collaboration* – Meeting, Meeting & Meeting [90 % Talking & 10 % Doing is necessary.]

☐ Most important: All people to tow one rope in the same direction!

□ "Build the Great Wall bricks by bricks"

Ref: UNECE Case Studies on Implementing A Single Window, June 2006.

# Thank you for your attention

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