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Recommendation 37: Single Submission Portal

Israel, Israel Ports Development & Assets Company

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	Questions	Reply
Organization identity		
1	Type of Single Submission Portal (SSP) facility?	Port community system
2	Name of the SSP operator?	Israel Ports Development & Assets Company LTD
3	Country of operation?	Israel
4	Does the SSP provide a single access point for information sharing?	Yes
5	Contact details	Login to: https://taskyam.israports.co.il/#!/Default
Background		
6	What motivated the establishment of the SSP?	Improving the maritime trade processes in Israel
7	What year was the SSP (or its predecessor) established?	2005
Establishment		
8	How was the SSP establishment funded? (For example: private sector funding, public sector funding, private-public sector funding…)	Israel ports company is a governmental company. The SSP is being funded by Fees paid at ports
9	Was a pilot project used to test the SSP before it was launched?	There was no pilot before.
Legal aspects		
10	How is the arrangement between the client and the SSP service provider established?	Each company in the maritime trade can use the SSP free of charge
11	What is the legal structure under which the SSP operates? (e.g. private limited company, partnership, non-profit organisation…)	The project is being conducted under the approval of the Ministry of Transport to Israel Ports Company to develop the trade infrastructure
12	What kind of legal issues were encountered during the initial set-up of the SSP?	The commitment of all parties to make the decisions that are made even though everyone participates voluntarily

		Questions	Reply
13		If the SSP operates in conjunction with other SSPs or systems, what issues or requirements have been considered before entering such an arrangement?	Responsibility for the information transferred between the parties, setting standards for the transmission of information
14		What kinds of the contractual arrangements are required for other organisations to interact with the SSP?	Understanding that the SSP only transmits the information and is not responsible for its content
15		Is there a certification process for other service providers before interfacing with the SSP?	Yes
Benefits			
16		What advantages have been achieved for the beneficiary community since the establishment of the SSP?	Work processes are improved and shortened; all the participants working at the same standards; makes it easier for new companies to enter the maritime trade
Services offered			
17		Which services does the SSP provide?	The SSP IS Transferring reports starting with the notification of ship arrival, discharge of cargo, receipt of customs clearance and release of cargoes to the transport company and cargo owners. In the export process the ports get a Booking message from ship agents and compare them to the messages received from custom agents and truck companies.
Single Window interoperability			
18		Does your country also have a Single Window system?	There is a system in which some of the government offices are using.
19		If yes, does the SSP interface with this Single Window system?	Yes
20		If yes, is this connectivity contracted by Government or proposed voluntarily by the SSP?	Proposed voluntarily by the SSP
21		Does the SSP interface with other government systems outside of the scope of the Single Window?	No
Operational model			
22		Describe your users' profile types. (For example: freight forwarder, carrier, shipper, importer, exporter…)	Ship agents, freight forwarders, carriers, importers, exporter, ports, Transport companies, warehouses, custom, Ministry of Health, Transport and Environmental Protection
23		How many organisations are connected to the SSP at the present time?	About 1500 companies
24		Are its services provided on a 24/7 basis?	yes

		Questions	Reply
25		What is the availability of its services?	Above 99%
26		How many stakeholders use the SSP services?	More then 5000 users
27		How many transactions per day are handled by your SSP?	About 125,000 transactions
		What is the role of training for your users?	We conduct training sessions when necessary, or send user guides
Business model			
28		What pricing model is applied? (for example: subscription license fee, monthly fee...)	The system is financed by the toll money on the cargoes in the ports and therefore does not charge user fees
Standards and Technology			
29		What is the data exchange methodology used (Direct Trader Input (DTI) or Electronic Data Interchange (EDI))?	EDI
30		If EDI is being used, how do users or partners connect with the SSP?	We set up a secure safe for the user with software to upload or drop files from it. He used his software company to connect it to his operational systems. In addition, users can receive information using our web application.
31		Which international standards (electronically – what type of data format/language, data exchange protocols…) are used: 1) in the SSP? 2) in interfaces with other organisations (incl. other SSPs)? 3) in exchanges with government agencies?	
32		How best can UN/CEFACT help with the development of the SSP facility (standards, capacity-building etc.)?	
Lessons learnt			
33		What are the main lessons learned?	
34		What are the critical factors which have made the SSP successful? (Refer to Chapter 7 of the SSP Guidelines)	